CI Resident Handbook
# CI Resident Handbook

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Welcome!

On behalf of all the staff in Housing and Residential Education (HRE), please accept our sincere welcome to your new home away from home! We are here to serve you and to facilitate what we expect will be a significant and memorable part of your university experience at CSU Channel Islands.

While living on campus addresses a number of practical needs for you, we are committed to providing a residential experience, which enriches your learning and development. We want your experience at CSU Channel Islands to be a better one because you’ve chosen to live in one of our communities. You will have opportunities to be involved in numerous academic, social, cultural, and recreational activities. You will experience life in a diverse community with people from a variety of backgrounds. You will meet and form relationships with people who will challenge you to consider what it really means to live effectively with others and this will help you develop the skills you will need to successfully relate to others beyond your university experience. And, if you’re like most of the students who have lived on campus at CSU Channel Islands, you will have fun and enjoy the many resources available within walking distance from where you live.

Above all, we aim to be a true community, where collectively we care for and respect others. This is a big part of what it means to be a student at CSU Channel Islands, and we are proud of our graduates who have demonstrated that our commitment to leadership and character development have made them not only intellectually well educated, but also personally well-rounded when they leave CSU Channel Islands and pursue their future plans and dreams. You will get the most out of this experience by participating actively, addressing concerns in productive ways which make the community a better place to live, and stretching yourself to engage in ways that help you develop leadership and responsibility. Living with peers is a life-changing experience, and while it can be very rewarding, it is not always easy. We are here to support your efforts, to maximize your experience, and to work through challenges.

This CI Resident Handbook contains nearly everything, from A to Z that you will need to know about living in Anacapa or Santa Cruz Villages, Town Center, and off-campus HRE communities. Included are the expectations we have of all students who live in HRE communities so the community as a whole will be a positive and safe place for everyone. Our staff is committed to being supportive and responsive to your needs.

We hope this year is filled with powerful new relationships, learning, and growth. We are grateful that you have chosen to make your home with us this year!

Sincerely,

Cindy Derrico, Executive Director
Housing and Residential Education
California State University Channel Islands
Mission Statements

California State University Channel Islands Mission Statement
Placing students at the center of the educational experience, California State University Channel Islands provides undergraduate and graduate education that facilitates learning within and across disciplines through integrative approaches, emphasizes experiential and service learning, and graduates students with multicultural and international perspectives.

Division of Student Affairs Mission Statement
Placing students at the center of their educational experience, the Division of Student Affairs supports and enhances learning and the University community through quality co-curricular programs, activities, facilities, and services.

Housing and Residential Education
Housing and Residential Education supports the mission of our University by providing facilities, services and programs to ensure students live and learn in a secure, comfortable and accessible environment. Our student-centered approach is designed to promote academic success, personal growth, responsible citizenship, and service to the community.
# Housing & Residential Education Staff

## Main Office

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Responsibilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cindy Derrico</td>
<td>Executive Director of Housing &amp; Residential Education</td>
<td>is the chief administrator for on-campus housing. The Executive Director is responsible for the oversight, administration and direction of all housing functions, including Residential Education, Management and Operations, and Conference and Guest Housing. They also serve as the official HRE representative for the University.</td>
</tr>
<tr>
<td>Janel Suliga</td>
<td>Associate Director of Housing Services</td>
<td>oversees the facility operations, and business administrative functions of HRE, ensuring that the buildings and grounds are developed and maintained and that all student business functions are handled effectively. The business side deals with student housing contracts, resident assignments and budget monitoring. The facilities side is responsible for maintaining the facilities, ensuring they are safe and clean, making physical repairs and upgrades to the facility.</td>
</tr>
<tr>
<td>Chad Fehr</td>
<td>Director of Residential Education</td>
<td>facilitates the implementation of programs and initiatives that facilitate development of the student and the community within student housing. The DRE is also responsible for the supervision of all live-in professional and student staff, and serves as the chief judicial officer for issues which occur within the student housing.</td>
</tr>
<tr>
<td>Rachel Tafoya</td>
<td>Occupancy Analyst</td>
<td>is responsible for the administrative functions related to housing applications, contracts and assignments. She also helps facilitate room changes during the year and handles all student housing-related account adjustments.</td>
</tr>
<tr>
<td>Emily McCarthy</td>
<td>Marketing &amp; Summer Conference Analyst</td>
<td>is responsible for the development and management of our Summer Conference program, guest housing during the academic year, and marketing for all student housing programs.</td>
</tr>
<tr>
<td>Laurita Franklin</td>
<td>Operations Assistant</td>
<td>provides the first line of service to students with administrative or billing questions and concerns. They also are responsible for the completion of work requests and bookkeeping.</td>
</tr>
<tr>
<td>Cassandra Silic</td>
<td>Administrative Support Coordinator</td>
<td>provides administrative support to the central office, with emphasis on administrative support to the Executive Director. The also manage the human resource functions of the department for both student and professional staff.</td>
</tr>
<tr>
<td>Diana Venegas</td>
<td>Occupancy Clerk</td>
<td>provides administrative support regarding the student application process, assistance with posting of charges, review of student account inquiries, occupancy functions for the department, and processing of key-related work orders. They also coordinate the key and lock encoding tasks for student housing.</td>
</tr>
<tr>
<td>Tara Ashton</td>
<td>Facility and Administration Assistant</td>
<td>ensures our facilities are ready for residents to occupy and in operational working condition.</td>
</tr>
</tbody>
</table>
### Housing & Residential Education Staff

#### Residential Education

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gary Gordon II, and</td>
<td>Coordinators of Residential Education (CREs)</td>
<td>Full-time, live-in professional staff members responsible for the development of a dynamic residential experience in their assigned Village. Includes advising the Community Resolution Team, providing oversight to Resident Assistants (RAs), and serving as HRE Student Conduct officers. CREs also serve as emergency Administrator On Call (AOC) staff members 24 hours a day, 7 days a week. Gary is the CRE for Santa Cruz Village, and Venessa is the CRE for Anacapa Village, Town Center and Pickwick Park Apartments.</td>
</tr>
<tr>
<td>Venessa Griffith,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Coordinators of</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential Education</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Britney Summerville,</td>
<td>Assistant Coordinators of Residential Education (ACREs)</td>
<td>Full-time, live-in professional staff members for supporting the development of a dynamic residential experience, as directed by the CRE in their prospective village. Includes advising P.O.D. Squad, assisting in resident conflict mediation, facilitating academic support initiatives, supervising Resident Assistants, and serving as HRE Student Conduct officers. In addition, ACRE’s also serve as emergency Administrator On Call (AOC) staff member 24 hours a day, 7 days a week. Tanya is the ACRE for Santa Cruz Village, and Britney is the ACRE for Anacapa Village, Town Center and Pickwick Park.</td>
</tr>
<tr>
<td>Tanya Yancheson,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Assistant Coordinators</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Residential Education</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Michael McCormack,</td>
<td>Coordinator for Community Programs (CCP)</td>
<td>Develops and coordinates events and activities that support the learning community within student housing. Responsible for coordinating collaborative programs with Campus Recreation and Student Leadership Programs to ensure residents are well tied to campus life. Efforts include organizing Welcome Weeks and CI’s Tunnel of Oppression. The CCP is responsible for the oversight of the Desk Assistants and Games Assistants (DAs and GAs), Residence Hall Association (RHA) and the Program Assistants (PAs) and may serve as a HRE Student Conduct officer. The CCP also serves as an emergency on-call responder for student housing in coordination with the CREs.</td>
</tr>
<tr>
<td>Coordinator for</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Community Programs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Danielle Huguenin,</td>
<td>Residential Education Administrative Assistant</td>
<td>Provides administrative support to the Residential Education Team (Director, CREs, ACREs, CCP). They are also responsible for the staffing and organization of the Anacapa, Santa Cruz and Town Center Village Offices, supervising both Desk Assistants and Games Assistants.</td>
</tr>
<tr>
<td>Residential Education</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Administrative Assistant</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Resident Assistant</td>
<td>Resident Assistants (RAs)</td>
<td>Student leaders living in the residence halls. Their primary role is to help build community and serve as peer counselor, advisor, mentor, and friend to residents. They do this by planning social events that help residents get to know each other; providing programs to facilitate individuals academic pursuits and success; facilitating an environment that is inclusive and respectful of different experiences and cultures; enforcing housing policies and serving as emergency on-call staff; and advising students on campus culture and resources.</td>
</tr>
</tbody>
</table>

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Housing & Residential Education 8 Updated: July 2015
The following table provides the primary building area the Anacapa Village RAs oversee and the corresponding RA’s name.

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<th>Primary Area of Responsibility</th>
<th>Anacapa Village RAs</th>
</tr>
</thead>
<tbody>
<tr>
<td>A1</td>
<td>Catalina Ramirez</td>
</tr>
<tr>
<td>A2</td>
<td>Ellen Pilato</td>
</tr>
<tr>
<td>A3</td>
<td>Jonathan Hooton</td>
</tr>
<tr>
<td>B1</td>
<td>Salwa Eldanaf</td>
</tr>
<tr>
<td>B2</td>
<td>Armand Flores</td>
</tr>
<tr>
<td>B3</td>
<td>Baylee Gerardo</td>
</tr>
<tr>
<td>C1</td>
<td>James Forrester</td>
</tr>
<tr>
<td>C2</td>
<td>Sara Ruiz</td>
</tr>
<tr>
<td>C3</td>
<td>Marina Herrera</td>
</tr>
</tbody>
</table>

The following table provides the primary building area the Santa Cruz Village RAs oversee and the corresponding RA’s name.

<table>
<thead>
<tr>
<th>Primary Area of Responsibility</th>
<th>Santa Cruz Village RAs</th>
</tr>
</thead>
<tbody>
<tr>
<td>D 1&lt;sup&gt;st&lt;/sup&gt; Floor</td>
<td>Dominique Gonzalez</td>
</tr>
<tr>
<td>D 2&lt;sup&gt;nd&lt;/sup&gt; Floor</td>
<td>Chelsea Masoni</td>
</tr>
<tr>
<td>E &amp; G 2&lt;sup&gt;nd&lt;/sup&gt; Floor</td>
<td>Eugene Hammond</td>
</tr>
<tr>
<td>F1 North</td>
<td>Aryana Moore</td>
</tr>
<tr>
<td>F1 South</td>
<td>Kevin Eberle</td>
</tr>
<tr>
<td>F2 North</td>
<td>Hannah Senninger</td>
</tr>
<tr>
<td>F2 South</td>
<td>Brooke Gould- Lead RA</td>
</tr>
<tr>
<td>E &amp; G 1&lt;sup&gt;st&lt;/sup&gt; Floor</td>
<td>Miranda Cook</td>
</tr>
<tr>
<td>H1 North</td>
<td>Isabel Fong Wu</td>
</tr>
<tr>
<td>H1 South</td>
<td>Robert Ornelaz</td>
</tr>
<tr>
<td>H2 North</td>
<td>Angela Garelick</td>
</tr>
<tr>
<td>H2 South</td>
<td>Nazareth Bautista</td>
</tr>
</tbody>
</table>

The following table provides the primary building area the Town Center RAs oversee and the corresponding RA’s name.

<table>
<thead>
<tr>
<th>Primary Area of Responsibility</th>
<th>Town Center RAs</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Isamar Montaño</td>
</tr>
<tr>
<td>B</td>
<td>Eugene Gragg</td>
</tr>
<tr>
<td>C</td>
<td>Ashton Rodriguez</td>
</tr>
<tr>
<td>D</td>
<td>Kelsea Lange</td>
</tr>
</tbody>
</table>

The following table provides the primary building area the Pickwick Park Apartment RAs oversee and the corresponding RA’s name.

<table>
<thead>
<tr>
<th>Primary Area of Responsibility</th>
<th>Pickwick Park Apartments RAs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pickwick Park Apartments</td>
<td>Rachel Wess</td>
</tr>
<tr>
<td></td>
<td>Megan Mayhew</td>
</tr>
<tr>
<td></td>
<td>Katy Hoerman</td>
</tr>
<tr>
<td></td>
<td>Sarah Specker</td>
</tr>
</tbody>
</table>

**Games Assistants (GAs):** Games Assistants work in the Games Room located on G2. The Games Assistant is responsible for greeting visitors to the Games Room, checking out game equipment, troubleshooting issues with equipment, and keeping the room in good running order. Any issues with broken equipment are reported by the Games Assistant. The Games Assistant is a paid position.
Desk Assistants (DAs): Desk Assistants are responsible for performing administrative functions, issuing equipment, games, and other materials which are available to residents for check-out, forwarding emergency maintenance requests and many other administrative tasks that keep the office running smoothly. They also provide assistance to visitors. The DA role is a paid position.

Program Assistants (PAs): Program assistants provide support to the planning, promoting, and implementation of community programs. The PA’s are coordinated through a Lead PA and Michael McCormack, Coordinator of Community Programs. This is a volunteer position, with the Lead PA being a paid position.

Residence Hall Association (RHA): RHA seeks to provide a representative body of student housing residents with authority and to act and implement on behalf of student housing interaction with other groups and organizations; initiate, implement, and coordinate programs designed to enhance the educational, cultural, and recreational experience of the residential students; and to organize and promote participation in events and activities of CSU Channel Islands and affiliated organizations. These are elected positions, which receive a small monthly stipend. The RHA is advised by Michael McCormack, Coordinator of Community Programs.

Community Resolution Team (CRT): The Community Resolution Team provides an opportunity for housing residents to take on a leadership position in which they will educate the housing community about the community living standards. In addition the Community Resolution Team will adjudicate peer judicial cases and recommend educational sanctions for community restoration. The CR Team is advised by Gary Gordon, Coordinator of Residential Education for Santa Cruz Village.

Housing & Residential Education Staff
Facility and Maintenance

Maintenance, Custodial and Grounds Staff: These staff members report to our Facility Services department, but are important members of the Team in HRE because they are specifically dedicated to the maintenance and upkeep of the Villages. They are:

- Jeff Millott, HRE Facilities Supervisor
- Jose Luis Lopez, Facility Worker
- Jesus Miranda, Facility Worker
- Travis Thierry, Groundskeeper
- Joel Racine, Groundskeeper
- Danny McDougald, Lead Custodian
- Joseph Mendez, Santa Cruz Village Custodian
- Irma Cahuantzi, Santa Cruz Village Custodian
- Marco Navarro, Anacapa Village Custodian
- Sergio Tafolla Jr., Anacapa Village Custodian

Housing & Residential Education  10  Updated: July 2015
Important Contact Information

HRE Contact Information
The following table provides the primary HRE contact area and telephone number.

<table>
<thead>
<tr>
<th>Contact</th>
<th>Telephone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Anacapa Resident Assistant On Duty</td>
<td>(805) 824-4522</td>
</tr>
<tr>
<td>Anacapa Village Office</td>
<td>(805) 437-3346</td>
</tr>
<tr>
<td>Santa Cruz Resident Assistant On Duty</td>
<td>(805) 312-0752</td>
</tr>
<tr>
<td>Santa Cruz Village Office</td>
<td>(805) 437-3343</td>
</tr>
<tr>
<td>HRE Town Center Office</td>
<td>(805) 437-3345</td>
</tr>
<tr>
<td>Town Center Resident Assistant On Duty</td>
<td>(805) 377-1910</td>
</tr>
<tr>
<td>Pickwick Park Apartment Resident Assistant On-Duty</td>
<td>(805) 427-1657</td>
</tr>
<tr>
<td>Housing &amp; Residential Education’s Main Office</td>
<td>(805) 437-2733</td>
</tr>
<tr>
<td>University Police Department</td>
<td>(805) 437-8444</td>
</tr>
</tbody>
</table>

HRE Staff Email and Telephone Number
The following table provides the HRE staff name, email and telephone number.

<table>
<thead>
<tr>
<th>Name</th>
<th>Email</th>
<th>Telephone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tara Ashton</td>
<td><a href="mailto:tara.ashton@csuci.edu">tara.ashton@csuci.edu</a></td>
<td>(805) 437-3990</td>
</tr>
<tr>
<td>Cindy Derrico</td>
<td><a href="mailto:cindy.derrico@csuci.edu">cindy.derrico@csuci.edu</a></td>
<td>(805) 437-3340</td>
</tr>
<tr>
<td>Chad Fehr</td>
<td><a href="mailto:chad.fehr@csuci.edu">chad.fehr@csuci.edu</a></td>
<td>(805) 437-3238</td>
</tr>
<tr>
<td>Laurita Franklin</td>
<td><a href="mailto:laurita.franklin@csuci.edu">laurita.franklin@csuci.edu</a></td>
<td>(805) 437-3335</td>
</tr>
<tr>
<td>Gary Gordon</td>
<td><a href="mailto:gary.gordon@csuci.edu">gary.gordon@csuci.edu</a></td>
<td>(805) 437-3996</td>
</tr>
<tr>
<td>Venessa Griffith</td>
<td><a href="mailto:venessa.griffith@csuci.edu">venessa.griffith@csuci.edu</a></td>
<td>(805) 437-3351</td>
</tr>
<tr>
<td>Danielle Huguenin</td>
<td><a href="mailto:danielle.huguenin@csuci.edu">danielle.huguenin@csuci.edu</a></td>
<td>(805) 437-3659</td>
</tr>
<tr>
<td>Emily McCarthy</td>
<td><a href="mailto:emily.mccarthy@csuci.edu">emily.mccarthy@csuci.edu</a></td>
<td>(805) 437-3342</td>
</tr>
<tr>
<td>Michael McCormack</td>
<td><a href="mailto:michael.mccormack@csuci.edu">michael.mccormack@csuci.edu</a></td>
<td>(805) 437-3513</td>
</tr>
<tr>
<td>Cassandra Silic</td>
<td><a href="mailto:cassandra.silic@csuci.edu">cassandra.silic@csuci.edu</a></td>
<td>(805) 437-3344</td>
</tr>
<tr>
<td>Janel Suliga</td>
<td><a href="mailto:janel.suliga@csuci.edu">janel.suliga@csuci.edu</a></td>
<td>(805) 437-3997</td>
</tr>
<tr>
<td>Britney Summerville</td>
<td><a href="mailto:britneysummerville@csuci.edu">britneysummerville@csuci.edu</a></td>
<td>(805) 437-3336</td>
</tr>
<tr>
<td>Rachel Tafoya</td>
<td><a href="mailto:rachel.tafoya@csuci.edu">rachel.tafoya@csuci.edu</a></td>
<td>(805) 437-3233</td>
</tr>
<tr>
<td>Diana Venegas</td>
<td><a href="mailto:diana.venegas@csuci.edu">diana.venegas@csuci.edu</a></td>
<td>(805) 437-3561</td>
</tr>
<tr>
<td>Tanya Yancheson</td>
<td><a href="mailto:tanya.yancheson@csuci.edu">tanya.yancheson@csuci.edu</a></td>
<td>(805) 437-3670</td>
</tr>
</tbody>
</table>

HRE Social Media Information
HRE is active on social media. Residents are encouraged to view to get information, view pictures, and learn about involvement opportunities.

- Facebook: facebook.com/cihousing
- facebook.com/CIHousingEvents
- Instagram: instagram.com/ci_housing
- instagram.com/cihousingevents
- Twitter: twitter.com/CI_Housing
- Pinterest: pinterest.com/csucihousing/
- YouTube: youtube.com/user/ChannelIslandsHRE/videos
- SnapChat: cihre_events
Campus Contact Extensions

University offices may be reached by dialing area code 805, pre-fix 437, and the four-digit extension. Included are the more frequently used University contacts corresponding telephone number extension.

<table>
<thead>
<tr>
<th>Contact</th>
<th>University Extension</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admissions and Recruitment</td>
<td>8520</td>
</tr>
<tr>
<td>Campus Recreation</td>
<td>8902</td>
</tr>
<tr>
<td>Associated Students Inc. (ASI)</td>
<td>2622</td>
</tr>
<tr>
<td>ASI, Student Government</td>
<td>2759</td>
</tr>
<tr>
<td>ASI, Student Programming Board</td>
<td>2756</td>
</tr>
<tr>
<td>ASI, <em>Cl View</em> Student Newspaper</td>
<td>2753</td>
</tr>
<tr>
<td>ASI, <em>The Nautical</em> Student Yearbook</td>
<td>3121</td>
</tr>
<tr>
<td>Broome Library</td>
<td>8561</td>
</tr>
<tr>
<td>Career Development Services</td>
<td>3270</td>
</tr>
<tr>
<td>Cash Services</td>
<td>8810</td>
</tr>
<tr>
<td>Educational Access Center</td>
<td>3331</td>
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<tr>
<td>Educational Opportunity Program</td>
<td>8939</td>
</tr>
<tr>
<td>Educational Talent Search</td>
<td>3172</td>
</tr>
<tr>
<td>Financial Aid</td>
<td>8530</td>
</tr>
<tr>
<td>Information Technology Help Desk</td>
<td>8552</td>
</tr>
<tr>
<td>Learning Resource Center</td>
<td>8409</td>
</tr>
<tr>
<td>Intercultural Services: Multicultural and Women's &amp; Gender Student Center</td>
<td>8407</td>
</tr>
<tr>
<td>New Student, Orientation and Transition Programs</td>
<td>3160</td>
</tr>
<tr>
<td>Counseling and Psychological Services (CAPS)</td>
<td>2088</td>
</tr>
<tr>
<td>Student Health Services</td>
<td>8828</td>
</tr>
<tr>
<td>Student Leadership Programs</td>
<td>3141</td>
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<td>University Writing Center</td>
<td>8409</td>
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<tr>
<td>University Outreach</td>
<td>3155</td>
</tr>
<tr>
<td>University Police Department</td>
<td>8444</td>
</tr>
</tbody>
</table>
Housing Services Information

Many services and functions are coordinated through Housing & Residential Education (HRE) main office located in Santa Cruz Village, building E, in room E150. Housing services include housing contract/licensing information, room assignments, housing fees, payments, work orders and information center.

1. Cancellation of Housing Contract
   The Housing and Residential Education License Agreement, or your housing contract, is binding for the entire academic year. The provisions for obtaining a contract release are outlined in your license agreement and provided below. All requests for release from your housing license must be accompanied by a Request for Release from Student Housing License Agreement form which is available on our Housing website at www.csuci.edu/housing or from the HRE main office.

   A student may request release from their license agreement under the following circumstances:
   - Cancellation more than 30 days prior to the beginning of the license. For the 2015-2016 academic year, this is on or before July 21, 2015. For those who join the residential community and sign a license agreement only for spring semester, the cancellation deadline is December 16, 2015.
   - Marriage during the term of the license.
   - Student status change (you are, or will no longer be, a student at CI); i.e. withdrawal from classes, graduation, medical withdrawal (except in cases of housing or University conduct violation).
   - Personal or financial hardship – a situation which, in the judgment of the University, represents a significant change from the time the student entered the contract that makes it extremely difficult or impossible for him/her to meet the terms of the license. Hardship cancellations WILL require supporting documentation from objective sources to demonstrate that the hardship truly exists. The documentation required will vary depending upon the hardship circumstances. Please provide any information you believe will “prove” that your hardship is significant and was unforeseeable at the time you signed the licenses.

   If you fall into one of the above listed categories, please fill out the Request for Release from the Student Housing License Agreement form. You must attach a letter which describes your circumstances and any additional documentation which verifies your request. Approved requests will be effective not less than 30 days after the date of the request, so early requests are advised.

Appeals
Students who wish to appeal their license cancellation decision may direct their appeal to Cindy Derrico, Executive Director of Housing and Residential Education.

Please note that these provisions are reprinted and explained here for informational purposes. The official cancellation provisions and limitations are outlined in the license agreement. Ultimately, the governing authority is California Education Code governing CSU Student Housing – Title 5, Division 5, Chapter 1, Subchapter 5, Article 5: Housing, and Article 6: Meals. These articles can be accessed via the following link (press CTRL key and click link):

2. Check In/Out
Students are required to return their apartments and suites in the same condition they were in when they took occupancy, including bunking of beds, regardless of when check out occurs. Reasonable wear and tear is acceptable. Students are required at the end of their occupancy to remove all personal property and fully
clean their own room, and to share in the cleaning of the suite/apartment. Any property left in the room will be viewed as abandoned, and the University may take possession and dispose of such property.

A. Check-in

All necessary paperwork and payments must be complete prior to move-in. Residents who have missing items will be notified. Prior to move-in all resident must read the Resident Handbook and complete Alcohol Edu.

B. Important forms

a. Room Inventory Inspections are essential for all residents to review upon move-in. After check-in, residents will want to inspect their room, suite and/or apartment to record of the condition of the resident’s room at the time of move-in. Residents must confirm this inspection is accurate within 72 hours of being issued their room key.
   i. Log on to your myCI and under Quick Links select Student Housing.
   ii. Select the Inventory tab on the top bar.
   iii. The Inventory page reflects two sections.
      1. The section titled Inspections is your own personal room.
      2. The second section is titled Shared Inspections and includes areas in the room that you share with your roommates (kitchen, bathroom, hallway etc.).
      3. NOTE: if you are in a double or triple room there is only one Shared Inspection section.
   iv. Start with inspecting your own personal room (unless you share a room in which case skip to step v.).
      1. Select the room to highlight in blue and then select Review. On this page you will see the entire Inventory for your room. Look over every item and make comments if you do not agree with the current conditions listed. Also make comments if something is broken or missing.
      2. Make sure once you’ve reviewed each item select the Agree box on the right side.
      3. Once you’ve reviewed the entire inventory select Save & Continue.
      4. You will be sent to the Confirmation page and your inspection for the room is complete.
      5. You will receive an email confirming you have completed the inspection.
   v. The Shared Inspections are for rooms that you share with other roommates. NOTE: only one person can review and fill out the Shared Inspection inventory information. We suggest that you wait until all or most of your roommates are together to review all the shared space.
      1. Select the room you want to start with first then select Review.
      2. On the next page you will see all the inventory items for the area. Look over every item and make comments if you do not agree with the current conditions listed. Also make comments if something is broken or missing. Make sure that once you’ve looked over each item then select the Agree box on the right side.
      3. Once you have reviewed the entire inventory select Save & Continue.
      4. You will be sent to the Confirmation page and your inspection for that room is complete.
      5. You will receive an email confirming that you have completed the inspection.
      6. Remember to fill out the Shared Inspections because you can only fill out the information once.

b. Check-out Cleaning Agreement is completed by roommates to indicate who will be responsible for the cleaning of common spaces, as well as to indicate who is taking responsibility for any damages to the area. Completion of this form is required by all suites/apartments for spring check-out. A student who does not submit the cleaning contract or complete proper check-out paperwork will be held financially responsible for what the HRE deems to be their portion of the cleaning and repair of the entire apartment.
C. **Check-out**
Prior to vacating it is important to review all check-out procedures and consult with your RA, CRE, or the HRE main office if there are any questions. The check-out process includes:

a. If vacating mid-semester, you must confirm your departure with the HRE main office to ensure you have obtained the proper permissions and completed the necessary release paperwork prior to leaving.

b. Complete a check-out form and submit all issued keys at any Village Office, or the HRE main office.

c. Adequately cleaning and otherwise restoring the room to its condition upon move-in, including bunking beds, regardless of when check out occurs.

d. Completing all appropriate check out paperwork including Check-out Cleaning Agreement.

e. Returning room key and ensuring mailbox key is in appropriate place in bedroom/apartment.

D. If a student moves out without written notice to HRE, the student will be considered to have abandoned their license, which will not relieve them of the financial terms of the license. HRE may recover and take possession of a room if it determines that it has been abandoned.

E. A resident who leaves his/her apartment in poor condition upon move-out may be subject to one or more of the following consequences:

a. Assessed charges for damages and cleaning;

b. Student housing sanctions including revocation of future residency privileges; and/or

c. Referral to the Dean of Students for disciplinary action.

F. When students move out of HRE, a staff member will inspect their room/apartment and note any new damages. If a resident fails to move out properly, the RIF will be completed in absence of the resident. Any damages beyond normal wear and tear identified at check-out and not previously indicated on the RIF will be assumed to have occurred during the student’s residency and will be charged to the student’s account. Final assessment of damages will be determined by professional staff after final check-out from room. If no individual claims responsibility for damages in shared areas, all residents will be billed (split).

3. Minimum charges, outside of normal wear and tear, all residents are expected to return their room and furniture in the same condition as move-in. Below are descriptions of the common charges, please note these are the minimum amounts charged.

- **Personal trash left in room/suite/apartment**: $25 per bag
- **Cleaning appliances**: $50
- **Room cleaning**: $50
- **Key replacement/lost/damaged**: $25
- **Re-bunking or lofting of beds**: $150
- **Repair/replacement of blinds**: $75
- **Repair/replacement of closet door**: $100
- **Repair/replacement of door jamb**: $60
- **Wall/ceiling repair of holes**: $50 (small) and up
- **Painting**: $40
- **Repair/replacement of window screen**: $40
- **Repair/replacement/cleaning of stained carpet**: $50
- **Tape/sticker removal**: $25
- **Replacement of bed**: $580
- **Replacement of bookcase**: $185
- **Replacement of chair**: $150
- **Replacement of drawer**: $155
- **Replacement of file cabinet**: $255
- **Replacement of mattress**: $150
- **Replacement of mini-fridge**: $300, **MicroFridge**: $450
- **Replacement of two surfboard racks and two lock**: $345
4. Eligibility for Housing

Eligibility for on-campus housing in Anacapa, Santa Cruz Villages, Town Center, and Pickwick Park Apartments or other off-campus Housing communities is established by a student’s acceptance into, or continuation with, the University. For incoming students, the first date of eligibility will be the date of their University admission.

To maintain eligibility for on-campus housing, students must remain enrolled at the University. At the sole discretion of HRE, students enrolled in less than nine units may be deemed ineligible for housing in the event of high housing demand or student conduct concerns. License agreements may be revoked by the University if a student fails to meet or maintain these minimum requirements. Enrolling in less than the required number of units will not be grounds for contract release if there is adequate space to accommodate the student making the request.

5. Fees Not Covered by Room and Board

The description of fees not covered by room and board fees and corresponding minimum fee is included in the following table.

<table>
<thead>
<tr>
<th>Description of Fee</th>
<th>Minimum Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guest, after two nights, per night</td>
<td>$45</td>
</tr>
<tr>
<td>Improper check-out</td>
<td>$150</td>
</tr>
<tr>
<td>Late payment</td>
<td>$25</td>
</tr>
<tr>
<td>Lock-out charge (after 2nd re-entry per semester)</td>
<td>$10</td>
</tr>
<tr>
<td>Key card replacement</td>
<td>$25</td>
</tr>
<tr>
<td>Hard key replacement</td>
<td>$150</td>
</tr>
<tr>
<td>Mailbox key replacement</td>
<td>$25</td>
</tr>
<tr>
<td>Tampering with fire safety equipment</td>
<td>$500 and State Fire Marshal fine</td>
</tr>
<tr>
<td>Room change</td>
<td>$50</td>
</tr>
</tbody>
</table>

A. Notes on Charges:
- Guest fee applies to the third and subsequent nights a guest remains in housing.
- Improper check-out includes failing to complete an in-person or express check out at the end of occupancy.
- Charges will be billed according to the cost of labor and supplies required to return the apartment, suite, room to move-in condition.
- Charges will be split evenly between all roommates when there is a discrepancy on individual responsibility for the damage.
- Removal of trash and hauling of other items will be billed based on administrative and labor charges.
- Maintenance charges are billed on a one-hour minimum, or $40 per hour per person plus supplies. If emergency after-hours maintenance is required, the minimum amount will be $160 an hour per person, plus supplies.
- Where there is evidence that a student harbored a pet or smoked in their room, the student will be billed for steam cleaning of all furniture, carpet and other items in the unit, all applicable cleaning charges and for professional air treatment for smoke, odor, and allergen removal.
- Charges to replace other missing or damaged items will be the cost of the item plus installation labor.
- Charges are subject to change due to increases in materials or administrative costs.
6. Housing Payment Options and Terms
For specific Student Housing information, please refer to your Housing and Residential Education License Agreement. We are proud to offer excellent facilities and programs at a rate that is competitive with living accommodations off campus that do not offer the same convenience and social and educational experiences. Whether you live in Anacapa, Santa Cruz Village, Town Center, or Pickwick Park Apartments, your room charges include:

- Your bed space: private or shared room.
- All utilities: trash and recycling, water, electricity, gas/steam, internet connectivity and cable television.
- Maintenance services: to keep your room and its amenities in good operating condition.
- Programs and activities: make living on campus a fun, educational and memorable experience. Most programs and activities are made available at no charge to our students.
- 24-hour staff support: assist with questions and issues related to your on-campus experience and to respond to emergency concerns when needed.

Board Fees
To ensure the availability and provision of a comprehensive meal program for all resident students and to contribute to the development of an effective residential community, CI requires all resident students to purchase a board plan as a part of the HRE license agreement. The Village assignment determines the minimum required board plan. The minimum meal plan required are: Anacapa Village is the Basic 60 Plan; the minimum required plan in Santa Cruz Village is the Basic 160 Plan; the minimum plan required in Town Center is the Basic 30 Plan; the minimum plan required in Pickwick Park is the Off-Campus 15. Board plan is not optional; rather purchase of a basic plan is mandatory. An enhanced board plan and premier plan are also available for students who desire additional meals each semester.

- **Pickwick Park Basic 15 Plan**: Student is credited 15 meals each semester in Islands Café, an all-you-can eat dining program. This plan also provides $203.75 Flex Cash each semester to use at participating campus eateries on a declining balance basis.
- **Town Center Basic 30 Plan**: Student is credited 30 meals each semester in Islands Café, an all-you-can eat dining program. This plan also provides $392.50 Flex Cash each semester to use at participating campus eateries on a declining balance basis.
- **Anacapa Basic 60 Plan**: Student is credited 60 meals each semester in Islands Café, an all-you-can eat dining program. This plan also provides $125 Flex Cash each semester to use at participating campus eateries on a declining balance basis.
- **Apartment Enhanced 75 Plan**: Student is credited 75 meals each semester in Islands Café, an all-you-can eat dining program. This plan also provides $125 Flex Cash each semester to use at participating campus eateries on a declining balance basis.
- **Apartment Premier 90 Plan**: Student is credited 90 meals each semester in Islands Café, an all-you-can eat dining program. This plan also provides $125 Flex Cash each semester to use at participating campus eateries on a declining balance basis.
- **Santa Cruz Basic 160 Plan**: Student is credited 160 meals each semester in Islands Café, an all-you-can eat dining program. This plan also provides $300 Flex Cash each semester to use at participating campus eateries on a declining balance basis.
- **Enhanced 224 Plan**: Student is credited 192 meals each semester in Islands Café, an all-you-can-eat dining program. This plan also provides $200 Flex Cash each semester to use at participating campus eateries on a declining balance basis.
• **Premier 304 Plan**: Student is credited 304 meals each semester in Islands Café, an all-you-can-eat dining program. This plan also provides $50 Flex Cash each semester to use at participating campus eateries on a declining balance basis.

<table>
<thead>
<tr>
<th>Dining Plans</th>
<th>Meals per Semester</th>
<th>Flex Cash per Semester</th>
<th>Avg. # of meals per Week</th>
<th>Cost per Year</th>
<th>Santa Cruz Options</th>
<th>Apartment Options</th>
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<tr>
<td>Basic 15</td>
<td>15</td>
<td>$203.75</td>
<td>1</td>
<td>$700</td>
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<td>Pickwick Park minimum</td>
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<tr>
<td>Basic 30</td>
<td>30</td>
<td>$392.50</td>
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<td>Town Center minimum</td>
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<td>Basic 60</td>
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<td>$125</td>
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<td>Basic 160</td>
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<td>$300</td>
<td>10</td>
<td>$3560</td>
<td>Minimum</td>
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<tr>
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<td>$4410</td>
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<tr>
<td>Premier 304</td>
<td>304</td>
<td>$50</td>
<td>19</td>
<td>$4820</td>
<td></td>
<td>X</td>
</tr>
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</table>

A. All resident meal plans are tracked via the Dolphin Card. Students must carry their Dolphin Card on their person at all times for identification and to access their meal plan.

B. Students who choose the enhanced meal plan may elect to convert to the basic meal plan on or before September 4, 2015, for fall semester, or January 29, 2016, for spring semester. At any time students may add money to the meal card, or upgrade from the basic plan to the enhanced meal plan by communicating this desire with the Food Services office in Islands Café and/or utilizing the kiosk located in the S.U.B (Student Union Building) or Broom Library to add dining dollars to their existing meal plan.

C. Islands Café is an all-you-can-eat dining facility. A meal credit will be deducted from the student’s account each time student enters this facility. Student agrees to take food for their own personal consumption only while dining in Islands Café. Only food provided in “to-go” containers may be taken from Islands Café. UGC Hospitality Services To-Go Agreement must be completed and submitted before being authorized to take food from the Islands Café location.

D. Meals at Islands Café and Flex Dollars are non-transferable and are for the personal use of the student only. Students may not use meal credits or Flex Dollars to purchase food for others.

Meal credits at Islands Café expire on the last day of the semester. Unused Flex Dollars will ‘roll over’ from fall 2015 to the spring 2016 semester, and will expire on May 13, 2016. Unused meals or Flex Dollars are non-refundable. Students are strongly encouraged to maximize the use of the meal plan benefits to obtain the full value of the plan.

**Important Notice to Students:**

- Check your financial status on a regular basis through your myCI account and review correspondence sent to your Dolphin email account. Individual bills and payment reminders will not be distributed.
- Your housing accommodations will be in jeopardy for the semester, if you are dis-enrolled for not paying your registration fees by the deadline.
- To be in compliance with the Family Educational Rights and Privacy Act (FERPA), the University is not allowed to release information to anyone other than the student, which includes financial information. It is your responsibility to provide account balance information and due dates to the necessary party paying your account.
7. **Removal from Student Housing**

Termination of the License Agreement and removal from student housing is governed by the conditions established in the License Agreement. In certain cases, the License Agreement may be revoked or terminated for any of the causes listed below with no less than 24-hour notice to the licensee. Notice shall be served personally to the licensee or at the discretion of the University; notices may be posted in some suitable place upon the apartment. Reasons for termination of a License Agreement include, but are not limited to:

1. Nonpayment of fees.
2. Failure to maintain CSU Channel Islands student status.
3. An emergency in which the peaceful and orderly operation of the University or the health and safety of any person may be jeopardized.
4. Reaching a Level 5 or 6 in the 6 Step HRE Student Conduct Process (see Community Standards and Student Conduct sections).
5. Administrative necessity of the University.

If, after the beginning of the license period, a License Agreement is revoked by the University because of disciplinary action taken against the licensee, the licensee shall be held to the financial obligation of the full term of the license.

8. **Room Changes**

A great deal of attention is given to assigning residents based on their living and roommate preferences, and room changes are to be infrequent and based on exception. Should a conflict arise within a living situation, all those involved are expected to make their best efforts to resolve the problem, with the assistance of their Resident Assistant (RA), Assistant Coordinator of Residential Education, and/or Coordinator of Residential Education (CRE). HRE reserves the right to temporarily or permanently relocate a student if deemed necessary to resolve a conflict. If a student is experiencing exceptional circumstances and wishes to change their housing assignment, the following guidelines apply:

a. Individuals interested in a change must first communicate existing issues to their respective RA, and with his/her assistance, work toward a resolution.

b. Residents should see their RA to inform them of the reasons behind their desire to switch, and to obtain a Room Change Request form. Once the form is completed, and signed off on by the RA, the resident can submit the form to their CRE at the front desk of their Village. The CRE will then contact the resident to discuss the request, and initiate the change if approved.

c. There is a $50 administrative charge for each approved room change, per person moving rooms. Changing rooms involves updating Room Inventory Forms (RIF), HRE databases, any judicial records, creating new keys, any necessary cleaning, and other important items. Exceptions to this charge will be determined by the CRE, typically for extreme cases.

d. Housing fees could increase/decrease based on new location if room type changes.

e. Residents changing rooms must follow all check-out (including re-bunking beds), and check-in processes for their new and former assignments.

f. Once issued keys to a new space the resident has 24 hours to move and check-out of their former location. It is important to formally check-out of their previous location to avoid charges.

g. Changing apartments, bedrooms (even within the same suite/apartment), or buildings without written authorization from the CRE constitutes an Improper Room Change violation (see Community Living Standards) and an improper check-out, which may result in a charge of $150.

h. Residents making unauthorized room changes may be required to return to their original room.

i. During the first and last two weeks of both semesters there is a freeze on room changes, and they are not permitted.
9. **Town Center and Pickwick Park Apartments**

To accommodate the housing needs of all students desiring to live on campus, HRE works collaboratively with the University Glen Corporation to offer student housing within the Town Center, and with Ventura Investments to offer student housing within Pickwick Park Apartments. All students who reside in HRE apartments in the Town Center or Pickwick Park Apartments are considered Housing residents, and must follow all rules and guidelines within the HRE License Agreement, any addendums to the license, and this Resident Handbook. Important information and guidelines for Town Center and Pickwick Park Apartment residents:

a. The Town Center and Pickwick Park Apartments provides apartment style living to returning and transfer residents. If at any time a resident is locked out or needs assistance they should attempt to call their individual RA first, and then the HRE Town Center Office, or the RA on duty number after hours.

b. Mail for Town Center residents will be delivered to the mailboxes in their building. Mail for Pickwick Park residents will be delivered to the mailboxes by the manager’s office. Mailbox keys are locked on the apartment refrigerator.

c. Residents will be issued a key card that provides access to the gates and common spaces within Anacapa and Santa Cruz Village. HRE residents will not have access, and are not permitted to use University Glen recreation areas (i.e. pool and fitness rooms).

d. Pickwick Park residents are provided a code to use Pickwick Park pool, and the exercise room is available for use until 9 p.m.

e. Town Center residents have special amenities in their apartment, such as a washer and dryer, and air conditioning. Pickwick Park special amenities in their apartments, such as a mini washer and dryer unit. Residents must employ energy-saving actions to avoid excessive energy consumption. Residents will be held financially responsible for any monthly utility charges (gas and electricity) over $100. Excessive energy consumption is also a violation of Community Living Standard 11 – Energy Conservation (page 49), and may also result in judicial action.

f. Residents with a vehicle on campus are required to purchase a Student Housing parking permit. Town Center residents will purchase a Student Housing University Glen (SH-UG) parking permit. Pickwick Park residents will purchase a Student Housing (SH) parking permit. These permits are valid in Student Housing parking lots, SH1 and SH2, and not valid in other campus parking lots. Pickwick Park residents that do not plan to bring their vehicle to campus are not required to purchase a SH parking permit. Each Pickwick Park apartment is assigned one covered parking stall, and may also park in unmarked uncovered stalls.

g. Town Center and Pickwick Park residents are held accountable to all Community Living Standards within this Handbook.

h. Town Center and Pickwick Park residents are provided cable and internet service. Please see your RA or call Housing’s main office should there be problems with these services.

10. **Questions and Answers**

- **Who do I write my check out to?**
  
  Make checks payable to CSUCI and send them to:
  
  Attn: Student Business Services
  CSU Channel Islands
  One University Drive
  Camarillo, CA 93012

  Please send ALL Student Housing payments to the Student Business Services Office. Sending the payment to Housing & Residential Education may delay the processing of your payment. Be sure to include your name and your nine-digit student ID number to ensure proper processing.

- **May financial aid be used to cover housing payments?**
Yes, you may utilize your financial aid awards to cover housing expenses. Your financial aid awards cover the cost of tuition fees first. After tuition fees are covered, your financial aid awards are applied to Student Housing and lastly to any previous, outstanding balances on your account that may be due. Students must check their account information through myCI or call the Financial Aid office at (805) 437-8530 before to ensure that the aid has been posted as “accepted”. Students are encouraged to apply early for financial aid and respond quickly to every request for information from the Financial Aid office or from loan providers. Please note financial aid funds 10 calendar days prior to the first day of the semester.

- What do I do if my financial aid does not cover all my housing expenses?
  After your financial aid awards cover tuition fees, the remaining awards will cover your Student Housing expenses. If your financial aid is not sufficient to cover all of your University and housing fees, you will be expected pay the difference. You will be held responsible for paying the difference or entering into the Installment Payment Plan. All payments must be made until such time as your student account states a zero balance. Once your account reaches a balance of zero, your financial aid awards will be sufficient to cover the remaining housing fees. Failure to submit payments by the indicated deadlines may result in late fees, loss of housing preferences, and/or a financial hold on your account. Check your myCI account for information related to your financial aid awards and balance/payment details. Should any information change regarding the aid you are anticipated to receive, such as approval of PLUS loans or additional loans, it would be your responsibility to communicate such information with our offices as soon as possible.

- How do I request a refund from housing, if I have overpaid?
  If you believe you are eligible to receive a refund due to overpayment, your account will display a credit for the amount that is overpaid. If your account displays a credit, Student Business Services (SBS) will issue a refund check to you. You will not need to request a refund from Student Housing or from SBS. Please be advised that SBS can only issue a refund check if the account shows a balance of zero plus the amount that you overpaid. If there is an outstanding balance on your account, any overpayments will be applied to that balance.

- May I increase my meal plan during the school year?
  Islands Café: Resident students may upgrade from the Basic Plan to the Enhanced or Premier Plans at any time during the semester. In order to request an upgrade in your meal plan, please submit your request via email to student.housing@csuci.edu. Please include your name, student ID number and the nature of your request. A charge for the increased meal plan will be posted to your student account. Payment is due to the Student Business Services office 30 days after the charge is posted to your account. Meals at Islands Café may also be purchased with Dolphin Dollars once the Islands Café meal balance is exhausted.
  Dolphin Dollars: Dolphin Dollars is a declining balance account. Additional funds may be added to your dolphin dollars balance at any time throughout the year through use of DOCK or fill station, located in the Student Union Building or the Broome Library. If Islands Café meal account credits are exhausted before the end of the semester, students may use dolphin dollars to purchase meals at the published student meal rate.

Please note that since the meal plan is required for all resident students, decreases to the meal plan are not allowed. Islands Café Meal account balances expire at the end of each semester, so students are encouraged to take full advantage of the plan by spending their meal accounts to a ZERO balance by at the end of each semester. Dolphin dollar balances carry over from fall 2015 to spring 2016 and expire on May 13, 2016.
**Meal Plan Exemptions** are considered and are typically only approved for significant and documented dietary or religious reasons. The deadline to apply for an exemption is July 1 for fall semester and November 1 for spring semester.

- **Is parking available for residents?**
  There are student housing (SH) parking lots adjacent to all student housing accommodations. A SH (or SH-UG for Town Center residents) parking permit will need to be purchased online from the Transportation and Parking Services office. If a guest will be parking on campus for a short amount of time, it is suggested to park in metered or visitor parking spots. Parking regulations are enforced at all times.

- **Is a Housing License Agreement required to be signed to live on campus?**
  Yes, all students must review and electronically sign a contract (minors will have their guardian sign the contract and submit with a wet signature to HRE), referred to as a housing license agreement, in order to live on campus. The license agreement outlines all obligations of both the student and the University with respect to living on campus. For your reference, a copy of the full license agreement is available to you on our Housing website.
Facilities and Maintenance

Housing and Residential Education’s facilities are divided into two villages, a Town Center and an off-campus HRE community.

- Santa Cruz Village (SCV) is home to 600 freshmen. SCV offers two-bedroom, one-bath, furnished suites shared by four to six students. Each furnished suite has cable TV access and the facility offers wireless internet access. A limited number of double occupancy suites are available.

- Anacapa Village (AV) provides upper-division residents with all of the comforts of living on campus plus a few luxuries that you would not expect in a student housing complex. Each of the 87 apartments shared by four to six students offer a nicely appointed living room, dining room and kitchen in addition to the four bedrooms and two shared bathrooms.

- Town Center apartments are located within University Glen Corporation which is comprised of 58 furnished apartment style units. Residents enjoy special amenities in their apartment, including a washer and dryer, air conditioning, living room furniture, bar stools, and a full kitchen that includes a microwave and a water dispensing refrigerator.

- Pickwick Park Apartments offer residents a university affiliated off-campus living experience. Each apartment unit provides residents with amenities that include a combination mini washer and dryer unit, living room furniture, kitchen table and chairs, and a full kitchen that includes a microwave.

1. Caring for Your Suite or Apartment

It is important to regularly clean your suite or apartment to avoid damage, and unwanted visitors (aka – insects and rodents). All regulations under the Community Living Standard of ‘Care of Apartments, Rooms, and Suites’ and ‘Care of Common Areas & Property’ apply. The following are important guidelines to use in caring for your area:

A. Furniture
   - The furniture may not be disassembled by the resident. If you have a concern with your furniture please submit a Work Order via the Housing website.
   - Do not use harsh abrasives on wooden furniture. A damp towel and/or wood furniture polish work well to keep furniture in good condition.

B. Stove/Oven
   - Wipe down the stove top and the exterior of the stove regularly.
   - Wipe down the vent above the stove to keep it clean.
   - Use oven cleaner as instructed to keep your oven clean.
   - Don’t use hard abrasives on the stove surface; instead, use soap, water and baking soda or non-abrasive cleaning powder (i.e. Bon Ami) to remove stuck-on food.

C. Floors
   - Sweep, mop, and vacuum on a regular basis (we recommend this be completed at least once a week).

D. Trash
   - Don’t forget to take out the trash regularly (we recommend this be completed at least twice a week).
   - Bags of trash should not collect in any room or common space, or be left outside an apartment or suite door.

A. Dishwasher
   - Use only dishwasher soap in your dishwasher – don’t use regular dish soap.
   - Run your garbage disposal (with the water running) before running your dishwasher.
   - Scrape food off dishes directly into the trash.
   - Rinse dishes before placing them into the dishwasher.
• Only place "dishwasher safe" items in the dishwasher. Hand wash light weight plastic, glass and crystal items that may melt or break in the dishwasher (check item for manufacturer’s notation as to whether it is “dishwasher safe”).

B. Garbage Disposal and Kitchen Sink
• Never put any food down the drain. Food should be scraped off dishes directly into the trash.
• Bathroom sinks should not be used to wash dishes or to dispose of food.
• Don’t use a plunger in the sink. Submit a work order for any malfunctioning appliance.
• Do not use any chemicals to unclog a drain. If a sink backs up, fill out a work order online in your room, or in your village office.
• Run your garbage disposal only when the water is on. Only use cold water.
• Oil and grease should not be poured down the drain. They can damage your plumbing and make your sink drain more slowly. Put leftover oil in an old jar or plastic container when cool, and then put it in a dumpster when it’s full.
• Don’t put anything hard like bones, vegetables, fruit or egg shells, metal objects, etc. in the garbage disposal.

C. Microwave oven
• Clean your microwave often. It can be easily cleaned with a cloth or sponge and soap and water.
• Don’t put anything metal or metallic in the microwave, such as silverware, foil, teabags with staples attached or pots.
• Don’t run the microwave when there is nothing inside, as this will burn out the motor.

D. Toilet
• Use a plunger and borrow a mop should your toilet overflow. Be sure to mop the area around the toilet dry in order to avoid slipping.
• Turn off the water at the back of the toilet if your toilet is going to overflow.
• Perform regular cleaning of the toilet with a non-abrasive cleaner and a toilet brush (we recommend this be completed once a week).
• Don’t flush anything other than toilet paper and flushable feminine hygiene products in the toilet. Note to women: always read the instruction on feminine hygiene products. Plastic and cardboard applicators should never be flushed, as they seriously damage the septic system.
• Do not use chlorine or cleaning tablets in your toilet tank.

E. Bathroom sink and tub
• Bathroom sinks should not be used to wash dishes or to dispose of food (never put any food down the drain. food should be scraped off of dishes directly into the trash).
• Perform regular cleaning of the tub and sink using a non-abrasive cleaner (we recommend cleaning all surfaces in the bathroom once a week).
• Use glass cleaner to clean mirrors and sink/tub fixtures.
• Don’t use harsh/rough abrasives such as a kitchen scrubber or steel wool for cleaning the sink and tub as it may scratch the surface.
• Do not modify the plumbing, which includes the showerhead.
• If the bathroom drain becomes plugged, check out a “Zip-It” from the Village Office to remove the debris. If the problem persists, a work order should be submitted.

F. Light fixtures and fans
• A work order should be submitted to replace burned out light bulbs.
• Only 60 watt light bulbs or less should be installed.

2. Common Areas in the Villages
At CSU Channel Islands, we are proud to offer excellent spaces for student use for a variety of purposes. Every student who lives on campus has access to these spaces with their room key during the times listed below. Please refer to the Community Living Standard ‘Care of Common Areas and Property’ regarding guidelines for use.
A. **Barbeque**: To use Housing's built-in barbeque, located by Anacapa's pool area, check-in with Anacapa Village office to have the propane turned on and to obtain the various utensils you will need for your barbeque. Residents are responsible for cleaning up after themselves. When finished, turn off the barbeque and check-out through the Anacapa Village office.

B. **Computer Labs**: There are computer labs located in both Anacapa and Santa Cruz Villages. The labs are equipped with internet connections. There is a two-hour limit when there are residents waiting for a computer. HRE staff is not trained to provide computer advice or assistance, but you may report problems to the Village front desk, or IT Help Desk in Broome Library. Printers are available; however, residents need to supply their own paper and should not print out any online books (to conserve ink).

C. **Secret Garden**: To participate in Housing's Secret Garden, located on south end of building H, submit your request via [https://cidsa.wufoo.com/forms/secret-garden/](https://cidsa.wufoo.com/forms/secret-garden/), and agree to the mutual agreement, which includes: illegal plants are illegal and not permitted, refrain from looking in windows, respect other's privacy, respect other's plants and planters, don't take what isn't yours, put tools away after use, clean up after yourself, keep area free of hazards and debris, access is available seven days a week from sunrise to sunset, respect quiet hours, wash and rinse well.

D. **Surfboard Storage Room**: We can store up to 40 surfboards in our surfboard room. Residents may lock their surfboard in our C248 storage area, which also has a sink to rinse off wet suites. Submit your request to HRE via [https://cidsa.wufoo.com/forms/surfboard-storage/](https://cidsa.wufoo.com/forms/surfboard-storage/).

E. **Vending Machines**: Vending machines are located near the swimming pool and the B building laundry room in Anacapa Village and outside of building G in Santa Cruz Village by the laundry facilities. Persons who lose money in soda or candy machines should report the loss to the Village front desk. Shifting or moving vending machines is dangerous and prohibited. Refunds will be left at the front desk at the time of repairs.

The following table includes the common area names, locations, and the corresponding day and time that these areas are open for use:

<table>
<thead>
<tr>
<th>Amenities</th>
<th>Location</th>
<th>Hours</th>
</tr>
</thead>
</table>
| Anacapa Commons, AKA The Commons | Anacapa Commons                    | Sunday: 10 a.m.-11 p.m.  
Monday: Thursday, 8 a.m.-11 p.m.  
Friday: 8 a.m.-1 a.m.  
Saturday: 10 a.m.-1 a.m. |
| Anacapa Village Office        | Across from the Anacapa Commons   | Sunday, 10 a.m.-11 p.m.  
Monday-Thursday, 8 a.m.-11 p.m.  
Friday, 8 a.m.-1 a.m.  
Saturday, 10 a.m.-1 a.m. |
| Barbeque, BBQ, bar-b-que       | Adjacent to Anacapa courtyard     | Sunday: 10 a.m.-11 p.m.  
Monday: Thursday, 8 a.m.-11 p.m.  
Friday, 8 a.m.-1 a.m.  
Saturday, 10 a.m.-1 a.m. |
| Conference Room               | A105                              | Daily, 24 hours                                                  |
| Laundry Rooms                 | A107, B130, C148                  | Daily, 7 a.m.-midnight                                           |
| Pool and Spa                  | Adjacent to Anacapa courtyard     | Sunday - Thursday, 8 a.m.-11 p.m.  
Friday - Saturday, 8 a.m-1 a.m. |
| Presentation Room             | B233                              | Daily, 24 hours                                                  |
| Residence Hall Association Office | A305                           | Posted on door                                                   |
| Study Rooms                   | A205, B133, B333, C146, C246, C346 | Daily, 24 hours                                                  |
## Surfboard Storage Room

**Location:** C248  
**Hours:** Daily, 24 hours  
To securely store your surf board, submit a request via [https://cidsa.wufoo.com/forms/surfboard-storage/](https://cidsa.wufoo.com/forms/surfboard-storage/)

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### Santa Cruz Village Amenities

<table>
<thead>
<tr>
<th>Amenities</th>
<th>Location</th>
<th>Hours</th>
</tr>
</thead>
</table>
| Art Room                       | E240     | Sunday - Thursday, 5 a.m. – Midnight  
Friday - Saturday, 5 a.m. – 2 a.m.                                     |
| Computer Lab                   | E138     | Daily, 24 hours                                                        |
| Conference Room                | E136     | Daily, 24 hours                                                        |
| Dance Studio                   | E137     | Daily, 24 hours                                                        |
| E1 Lounge                      | E130     | Daily, 24 hours                                                        |
| Exercise Fitness Room          | E230     | Sunday - Thursday, 5 a.m.-midnight  
Friday - Saturday, 5 a.m.-2 a.m.                                      |
| Game Room                      | G230     | Sunday - Thursday, 7 a.m.-midnight  
Friday - Saturday, 7 a.m.-2 a.m.                                      |
| G1 Lounge                      | G130     | Daily, 24 hours                                                        |
| Housing and Residential        | E150     | Monday-Friday, 8 a.m.-5 p.m.                                          |
| Education’s Main Office        |          |                                                                       |
| Laundry Room                   | G140     | Daily, 24 hours                                                        |
| Music Practice Rooms           | E241, E243, E235 | Sunday - Thursday, 8 a.m.-10 p.m.  
Friday - Saturday, 8 a.m.-midnight                                    |
| Secret Garden                  | H south  | Daylight hours                                                        |
| Study Room                     | G239     | Sunday - Thursday, 7 a.m.-midnight  
Friday - Saturday, 7 a.m.-2 a.m.                                      |
| Video Game Room                | G238     | Sunday - Thursday, 7 a.m.-midnight  
Friday - Saturday, 7 a.m.-2 a.m.                                      |
| Santa Cruz Village Office Lobby| G150     | Sunday, 10 a.m.-11 p.m.  
Monday - Thursday, 8 a.m.-11 p.m.  
Friday, 8 a.m.-1 a.m.  
Saturday, 10 a.m.-1 a.m.                                               |

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### Town Center Commonly Referred to

<table>
<thead>
<tr>
<th>Commonly Referred to</th>
<th>Location</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>University Glen, UGlen, Town Center Community Space</td>
<td>Town Center Building A, 105A, facing Rincon Dr.</td>
<td>Open during business hours of Town Center Housing office</td>
</tr>
</tbody>
</table>

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### Pickwick Park Apartments Amenities

<table>
<thead>
<tr>
<th>Amenities</th>
<th>Location</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gym</td>
<td>Enter pool area to enter gym</td>
<td>8 a.m.-9 p.m.</td>
</tr>
<tr>
<td>Laundry room</td>
<td>North of the pool</td>
<td>8 a.m.-9 p.m.</td>
</tr>
<tr>
<td>Pool</td>
<td>Entrance is across from apartment 103</td>
<td>8 a.m.-9 p.m.</td>
</tr>
</tbody>
</table>
2. **Custodial Staff**
   The custodian is responsible for light maintenance and for keeping public areas of housing facilities clean. This staff does not clean occupied resident rooms or common kitchen areas or dishes. Please support the efforts of this staff by cleaning common spaces after use, properly disposing of trash, and alerting the HRE or Village offices about any damage or mess.

3. **Elevator**
   Passenger elevators located within the buildings are provided for use by residents, their guests and staff. Activities in the elevators are recorded at all times.
   A. **Elevator Emergencies**
      If a person is trapped in an elevator, sound the alarm and wait for help to arrive before attempting evacuation. Evacuation from the elevator will be handled in accordance with established safety protocols for elevator evacuation. Do not attempt to force open the doors or to get out of the elevator. The person trapped in the elevator should remain calm and respond to the direction of University and emergency personnel.

4. **Equipment**
   The Village offices provide a variety of games, recreational equipment, vacuums, brooms and mops, which may be checked-out through the village front desks in exchange for the resident’s ID. All equipment may be checked out for up to a half hour, then needs to be returned to the Village front desk. Please check with your Village front desk to see what is available. If student housing equipment becomes damaged, the last person to return the equipment will be charged. Students need to provide their own liquid cleaning supplies.

5. **Keys and Lock-outs**
   Always carry your key with you and lock your doors. Propping doors open, giving your key to friends, or keeping doors unlocked invites strangers into your residence, and is a violation of HRE Community Living Standards. If at any time your key is lost or stolen, students should immediately submit a Replacement Key Request online via Housing’s website under Quick Links for Current Residents or in person to Housing’s main office in E150 of Santa Cruz Village. The replacement charge for a lost key card is $25 and not refundable once the replacement key request has been submitted.

   Students will receive three “free” lockouts every semester. Every lockout after that will result in a $10 charge. This charge will be billed to the student’s account. If a student is locked out during Village office business hours they should report to their Village office front desk. If they are locked out after hours, they can call their respective RA on Duty telephone number.

6. **Landscape**
   The landscaping throughout the Villages has been professionally planned, installed and maintained. Residents shall assist in the maintenance by using the sidewalks and walkways at all times. Housing’s grass areas are mowed on Tuesday beginning at 9 a.m. The beautiful native California Sycamore trees drop leaves November through March and we need to blow off the courtyards on a weekly basis. During this time, we recommend that residents close their windows. Recycled water is used for irrigating lawns and landscapes on campus. Purple signs, irrigation pipes, and sprinkler heads indicate areas of recycled water use. Do not drink recycled water.

7. **Laundry**
   Laundry rooms are provided for use by all residents and are subject to quiet hours. Laundry rooms are located on the first floors in each Anacapa Village building, and in building G next to the Santa Cruz Village office. Laundry cards are required and may be purchased at the Santa Cruz and Anacapa Village front desks from the “Add Value” machine. The wash/dry price is deducted from the card each time laundry is done. Through the
Add Value machine, residents may add more money to the laundry card as needed. If a laundry card is lost, the balance on the card cannot be recovered, so take care in protecting your laundry card. Residents must provide their own detergent, fabric softeners, etc. Residents who lose money in a washer or dryer should contact their Village front desk to complete a Refund Request. Problems or maintenance concerns can be reported at www.washlaundry.com. Laundry should be removed from the machines as soon as the cycle ends, and residents are responsible for monitoring their laundry and belongings. We offer a laundry alert system which lets you know which machine is available and when a cycle is finishing. Sign in as CSUCI.

- The Anacapa Village laundry rooms close at midnight and are located on the first floor of each building in Anacapa.
- The Santa Cruz laundry room is open 24 hours and is located to the left of the Santa Cruz Village office.

8. Maintenance

If a student notices something in their room or in the common areas which requires repair, they may submit a work order online. Under Quick Links for Current Residents select Submit a Work Order. For emergency repairs, such as a broken water pipe, please call (805) 437-2733 or go to your Village Office. Listed below is the procedure for submitting a work order and what occurs when HRE receives one:

a. Work orders will be verified by an HRE staff person to ensure the nature of the problem before sending facility workers or trades staff to address the concern.

b. Roommates should communicate any work orders to each other so that duplicate requests are not completed and miscommunication with the facility staff is avoided. If you would like to check on the status of your request, you may call (805) 437-2733 or email student.housing@csuci.edu for an update.

c. Residents will be charged for damages when it is clear that a problem is the result of misuse or intentional damage, or for charges incurred when facility workers respond to a request of a personal nature, such as retrieving a contact lens from a sink drain, or keys dropped down the elevator shaft.

d. Facility workers work between 6 a.m. and 4 p.m. on weekdays and in order to facilitate a quick response, maintenance work is done as staff is available and cannot be scheduled for a specific date and time. Normally, facility workers will not enter student rooms until after 10 a.m. unless absolutely necessary for an emergency maintenance concern. When a facility worker must enter an apartment when no one is home, a card will be left in the room listing the type of work completed, when it was completed, and who completed it.

e. In Santa Cruz Village, light bulbs are replaced by maintenance staff through the submission of a work order. In Anacapa Village, residents may obtain 60 watt light bulbs from their Village office, or submit a work order.

f. Students who discover insect problems should report them to their Village front desk and check out bug spray. Students should keep their rooms and food preparation and storage areas clean to prevent pest problems. Opening windows and doors without screens will allow insects into rooms.

9. Mail

The U.S. Postal Service will provide mail delivery service to the University Mail Room once per day, excluding Saturday, Sundays and holidays observed by the University. Mail is then delivered each day to the Village offices and distributed by the Village staff to resident mailboxes. Only current residents are eligible to receive mail in the Villages. Mailboxes are shared with your roommates. Mailbox keys for Santa Cruz and Anacapa residents are located in their bedroom. Mailbox keys for Town Center and Pickwick Park residents are located on the refrigerator. Resident mailboxes, located near the Village front desk areas for Santa Cruz and Anacapa villages, by the elevators for Town Center, and by the manager’s office in Pickwick Park, are accessible 24 hours a day. Santa Cruz and Anacapa residents will receive a notification email if a large package has arrived for you. Valid picture identification is required to receive packages, registered letters, and other items that must be picked up from the Village front desks. For outgoing mail, mail slots are provided in the student mailbox areas.
Please use the correct address format below for all your postal needs:

**Anacapa and Santa Cruz residents:**
(Your First and Last Name)  
(Insert Village Name) Building & Room # ___ (ex. A101a)  
CSU Channel Islands  
One University Drive  
Camarillo, CA 93012

**Town Center residents:**  
(Your First and Last Name)  
45 Rincon Drive, Apartment # ___ (ex. 101A)  
Camarillo, CA 93012

**Pickwick Park residents:**  
(Your First and Last Name)  
2400 Pickwick Drive # ___ (mailbox number on mailbox key)  
Camarillo, CA 93010

Anacapa and Santa Cruz Village residents will find one mailbox key per bedroom, which is located on the back of your bedroom door. Town Center and Pickwick Park Apartment residents will find one mailbox key per apartment on your refrigerator. Mail is distributed by the United States Postal Service.

Lost mailbox keys should be reported immediately to HRE via Submit a Replacement Key Request, www.csuci.edu/housing, select Current Residents. A $25 charge will be applied to the student account of the responsible party to replace it.

10. **Parking**
Parking permits are required for all cars that park in campus lots, including Housing residents. Permits are available for purchase online from CSU Channel Islands’ Transportation and Parking Services (TPS). Permits may be displayed only in the vehicle registered with TPS. Permits are valid from the date purchased until the expiration indicated on the permit, typically the end of the academic year. Parking complaints or concerns may be directed to TPS during normal business hours at (805) 437-8430 or (805) 437-8950. Parking problems encountered after business hours may be directed to the CSU Channel Islands Police Department at (805) 437-8444 or (805) 437-8888. More information is available on the CSU Channel Islands website.

**Student Housing (SH) Parking**
All resident vehicles must display a CSU Channel Islands “SH” or “SH-UG” parking permit. The SH and SH-UG parking permits are available for purchase online from TPS. Students authorized to park at the University overnight will be issued an SH/SH-UG permit. The SH permit is valid only in the SH1 and SH2 lots, and the SH-UG permit is valid only in the SH1 and SH2 lots and in the marked spots of the Town Center parking lot.

**Daily Parking Permits**
Temporary daily parking permits are available in the yellow dispenser located in Lots A1, A2 or A4. These permits are valid only in the ‘A’ parking lots.

**Overnight Guest Parking**
Guests must purchase daily permits from the permit dispensers located in Lots A1, A2 or A4. If the guest will be parked on campus overnight, they must obtain an SH “Overnight Guest Permit” from student housing by 10 p.m. Guests will only receive an overnight guest permit when they show proof of a daily parking permit. Both permits must be displayed on the dashboard with the valid dates facing up. These permits are valid only
in ‘SH2’ lot and will expire at 9:00 a.m. Vehicles in violation of parking rules and regulations will be cited, instructed to leave the premises, or towed at the vehicle owner’s expense.

11. Recycled Water
   A. Look for purple signs, irrigation pipes and sprinkler heads indicating areas of recycled water use. This water is provided by the local water reclamation facility and used for landscape irrigation.
   B. Recycled water is safe for irrigating lawns, landscapes, decorative fountains, fire protection, dust control and other not-contact uses.
   C. Recycled water is not safe for filling pools and spas or any other body-contact uses, cooking or drinking, irrigating vegetables and herbs (unless a drip or bubbler system is used).
   D. Recycled water can reduce stress on California’s drinking water supplies, reduce the use of drinking water where it is not needed, reduce diversion of water from delicate environmental areas, reduce water pollution, reduce disposal to water bodies, with helps the ocean, and save energy.
   E. Recycled water is regulated and monitored to ensure only high-quality water is distributed. Decades of experience show recycled water is a safe and reliable water source.
   F. Do not drink recycled water.
   G. Always wash your produce regardless of the water source.

12. Right of Entry into a Suite or an Apartment
   A. The University honors the privacy of residents and will take reasonable steps to provide and protect it. It is, however, occasionally necessary for the University to exercise its right to room entry as outlined in the License Agreement. No student's room/apartment should be entered without knocking. Entry following the knock shall be preceded by a time of sufficient duration to provide the occupant(s) ample opportunity to open the door. Rooms may be entered in the absence of the occupant(s). The established procedures are designed to ensure reasonable use of the right of entry.
   B. In essence, the procedures state that a University staff member may enter a room on the following conditions:
      i. At the invitation of the resident.
      ii. To provide maintenance (this includes repair at the request of a student, necessary repair identified by the University, and preventative/routine maintenance).
      iii. If there is cause to believe that a violation of University safety regulations exists (such as failure to evacuate during a fire drill).
      iv. If an emergency exists or is believed to exist which requires immediate entry to preserve life or property.
      v. For monthly Health, Safety & Occupancy checks. Students will be notified of these checks.
      vi. On reasonable suspicion of a violation of the drug and/or alcohol Community Living Standards.
   C. Entry by Facility and Service Personnel
      Facility and service personnel may need to come into a room for maintenance, repair, or life safety equipment inspection. They will knock on the door and identify themselves as housing staff before they enter. Notification that the room has been entered in the form of a card indicating the work completed will be left in the room to inform the residents of a completed work order.

      Facility staff are not authorized to search student rooms, but if during the performance of their assigned duties they encounter anything that may be a violation of State/Federal Law, University Policy or Student Code of Conduct, or guidelines within the Resident Handbook, it will be reported to HRE staff and an investigation will proceed.

      Certain maintenance functions are contracted to outside companies. Individuals who provide services to the University are considered University personnel for the purposes of completing the work required.
D. **Health, Safety & Occupancy Checks**
Each month, RAs will enter rooms to conduct a visual scan of each room for Health, Safety & Occupancy Checks. Residents are expected to return the room in excellent condition at the end of their occupancy, and these checks provide mid-term inspections to aid in this process. These checks, which will have prior advertisement, allow RAs to survey rooms for safety and security to ensure:

i. Fire and safety regulations are not being violated (e.g., use of candles, use of improper extension cords, etc.),

ii. Rooms are reasonably clean and in good order,

iii. To verify occupancy.

E. **Life Safety Equipment Check**
Around the 20th of each month Facility Services staff tests the smoke detectors, checks fire extinguishers, and dusts the fan blades in each room and common area.

F. **Non-University Searches**
All entries and searches by non-University staff will be coordinated with the University Police. The CRE or ACRE will usually accompany such outside personnel as an observer. Unless one of the situations listed below exists, or an emergency exists or is believed to exist, University staff will not participate in the entry and search of a student’s residence.

a. A legal search warrant entitles the name holder to search the area designated for specific item(s).

b. Entry and search is incidental to arrest or probable cause for arrest. If an arrest for certain unlawfully possessed items is the result of a warrant or "hot pursuit," an incidental search may be made of the immediate vicinity of the arrest, including the suspect’s person.

13. **Room Alterations**
Residents are liable for any room alterations and/or damages. Satellite dishes are not allowed. Anacapa, Santa Cruz, Town Center and Pickwick Park Apartments have no storage space available; students must make their own arrangements off-campus. In all cases, students are responsible for returning their rooms clean and in good repair, regardless of whether they plan to return to the same room/apartment the following year. Charges will be assessed if the room has been damaged or altered without approval.

Residents who do not clean their rooms/suites/apartments or who leave their room in disrepair upon move-out will be held responsible for all repair and cleaning charges associated with returning the room to its move-in condition. Repairs required due to apparent destruction or vandalism may prevent the student from returning to student housing for the following year.

**A. Painting:** Rooms throughout the Villages have been painted according to designer specifications. Painting of individual rooms is not allowed. If repainting/repairs to a room are necessary, they will be completed by a professional, and the student(s) will be assessed all charges for materials and labor associated with the repainting/repairs.

**B. Wall Hangings:** Students are encouraged to decorate their rooms; however, caution should be used in order to prevent damage to the apartment. Postings that block windows or doors are prohibited. Damage resulting from nails, screws, tape, stickers, glue or tacks shall be repaired by University facility workers. Costs to repair these damages shall be charged to the student. The student should not attempt to repair various damages, as this could complicate the repair process and result in additional charges.

**C. Showerheads:** Water efficient showerheads have been installed in all showers and may not be removed or replaced.

14. **Trash/Recycling**
The University maintains a contract with a private firm for the removal of all trash and recyclables. In Anacapa Village, trash and recycling containers are located in the SH1 parking lot. In Santa Cruz Village, the location is
near the exit gate of H building leading to Ventura Street. Trash and recycle bins and compactors in courtyards and common areas are not for suite or apartment trash or recycle. Residents must take their suite or apartment trash and recycle to dumpsters. In Town Center and Pickwick Park, trash and recycling containers are located in the parking lots. These containers are for resident use only.

15. Utilities
The University shall supply water and electricity for each unit. Licensees are requested to use reasonable amounts of water supplied to the premises. Licensees are responsible for all utilities supplied to the units. The University may bill the residents of each apartment for excessive utility usage, which includes using extra appliances.
Safety Information

1. Disaster Preparedness: The University has a comprehensive disaster preparedness plan for emergencies such as earthquakes and fires. To be prepared, all residents are encouraged to bring an extra blanket, a flashlight, enough non-perishable food, water for three days, and a first-aid kit. Students are advised to thoroughly review evacuation instructions posted on the back of their room doors upon arrival.

2. Emergencies:
   A. In the event of an emergency, call 9-1-1. The University Police Department will be notified immediately as well as other necessary agency services.
      i. If possible, call from the emergency phone located on each floor, or a land-based phone line, as this will produce quicker assistance.
      ii. If you are able to remember, you may dial (805) 437-8444 in any emergency as this will connect you immediately to University Police. Students are encouraged to program this number into their cell phones so it is easily accessible when needed.
   B. When making an emergency call, give your name, a clear description of the problem, and your location (including apartment number and room). Stay on the phone until the dispatcher tells you to hang up.
   C. Immediately following this call, please contact your Village front office so that on-site assistance may be initiated by the Village staff.
   D. HRE provides an Administrator On Call (AOC) for all of student housing, and an RA On Duty in each village after business hours.

   Please note: Residents who make false claims of an emergency, violate the security guidelines, or jeopardize the security and safety of any residents will be subject to severe disciplinary action.

3. Emergency Evacuations and Drills:
   A. In the event of an actual emergency (i.e. fire, earthquake, etc.) or a periodic emergency drill, immediate compliance with directives given by the staff is required. Failure to comply with the reasonable request of a University official during an emergency or drill could jeopardize the safety of yourself, others, and staff, and will result in disciplinary action.
   B. All emergency evacuation drills are timed and must be repeated if completion time does not meet safety standards. It is essential that everyone in an apartment or suite, or any other area of housing, respond promptly in an emergency situation for their safety and the safety of others. This same compliance is required of guests.
   C. Emergency Evacuation Procedures. All residents are required to follow the fire and safety regulations listed below:
      a. Periodic fire drills may be required to ensure that residents know what to do in the event of a fire. Residents should be familiar with the fire instructions. All residents and visitors are required to evacuate the building when the housing complex fire alarm is sounded.
      b. In the event that the alarm sounds:
         i. Remain calm.
         ii. Leave the building at once using the nearest visibly safe stairway exit. Depart the room, apartment, or building immediately. Emergency evacuation maps are located on the back of every front door.
         iii. Go directly to the nearest official gathering spot for your Village.
            a. For Anacapa Village:
               i. A building evacuates to the lawn between A and SH1.
               ii. B building evacuates to the A5 parking area in front of Arroyo Hall, Recreation Center.
               iii. C building evacuates to the lawn between C and SH1.
iv. **NOTE:** Should emergency response warrant it, residents will be re-directed to the back end of SH1 to accommodate fire and police personnel.

b. For Santa Cruz Village this is the South Quad for buildings D through G and the lawn south of Anacapa Village (by SH1 and A building) for building H.

c. For HRE Town Center, evacuate to the parking lot side nearest your building. Do not stand in the center of the Town Center.

d. For Pickwick Park Apartments, evacuate to the parking lot across the street from the apartment complex.

iv. Never use an elevator while an alarm is sounding.

v. If you are away from your room when the fire alarm sounds, do not return to your room.

vi. Do not return to the building until given the all-clear signal by a University official, even if the alarm stops sounding.

c. In the event of an actual fire:

- Remain calm.
- Contain the fire, if possible, by using provided fire extinguishers or closing the door.
- Contact University Police if fire personnel are needed by dialing 437-8444 or 9-1-1.
- Notify HRE staff or your RA immediately. Fire alarm pull stations are located in each stairwell.
- Leave the building via the stairwell.
- Close the room and apartment/suite doors behind you. No matter how small the fire, and even if it is already extinguished, report it to the front office staff or your RA immediately.
- Do not return to the building until given the all-clear signal by a University official, even if the alarm stops sounding.

4. **Emergency Occupancy:** Please note that in emergency situations (such as fires, earthquakes, flooding, etc.) the office of Housing and Residential Education reserves the right to add additional roommate assignments to any room or apartment for a limited period of time.

5. **Missing Student:** As a community member it is important you watch out for your neighbors. If you suspect a friend, roommate, or suite/apartment mate is missing, you should immediately notify CIPD at (805) 437-8444. CIPD will generate a missing person report and investigate. Before reporting a community member missing, please speak with your other suite/apartment mates to see if they have been in contact with that person, and you may utilize your RA. If HRE staff suspects a community member is missing and is unable to contact them, CIPD will be contacted.

6. **Personal Safety Recommendations:** Safety on campus begins with you! Students are encouraged to take steps to safeguard themselves and their property. Some suggestions are listed below:

A. Keep your front door locked at all times. Do not bypass the locking system, thereby allowing open access to any door or gate in the Villages.

B. Lock your bedroom door when you leave your suite/apartment.

C. Use provided door viewers or “peep” holes when someone knocks on the door. These viewers are provided for your safety. Never open your door to people you do not know.

D. Close and lock windows, particularly in first floor units, when you leave your room or use window locks to limit window opening and prevent intruders from accessing your room via an open window.

E. Report suspicious behavior to the University Police at (805) 437-8444 and contact your Village office.

F. Never confront a suspicious individual. Get to know your neighbors and other students who live in the Villages so you will be able to identify strangers more easily and have a feel for who would normally pass through your building or floor.

G. When on campus during evening or early morning hours, walk with a friend or use the University escort service; do not walk alone.

H. Do not invite acquaintances that you do not know well to the campus or to your room.
I. Use the “buddy” system. Always let someone, a friend or roommate, know where you are going and when you will return. Check in with them when you leave and when you return. If you are a “buddy” and someone does not return when they say they will, call their phone, and alert the staff or University Police if you are unable to reach them.

J. Program an “ICE” number in your cell phone (ICE stands for “in case of emergency”). This number should be for a friend or family member that you would want contacted in the event of an emergency.

K. Program the contact names and telephone numbers, included in the following table, into your cell phone for easy access when needed.

<table>
<thead>
<tr>
<th>Contact</th>
<th>Telephone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>University Police Dispatch</td>
<td>(805) 437-8444</td>
</tr>
<tr>
<td>Anacapa Village Office</td>
<td>(805) 437-3346</td>
</tr>
<tr>
<td>Santa Cruz Village Office</td>
<td>(805) 437-3343</td>
</tr>
<tr>
<td>Town Center Office</td>
<td>(805) 437-3345</td>
</tr>
<tr>
<td>Anacapa RA on duty</td>
<td>(805) 824-4522</td>
</tr>
<tr>
<td>Santa Cruz RA on duty</td>
<td>(805) 312-0752</td>
</tr>
<tr>
<td>Town Center RA on duty</td>
<td>(805) 377-1910</td>
</tr>
<tr>
<td>Pickwick Park RA on duty</td>
<td>(805) 427-1657</td>
</tr>
</tbody>
</table>

7. Sexual Discrimination, Assault, Harassment, Rape: Acts or allegations of physical violence are considered extremely serious. Sexual assault, sexual battery, or rape of a community member or guest will not be tolerated. This behavior is defined as any sexual activity that is carried out without the expressed consent of the parties involved. Investigations of this type of offense will include Housing and Residential Education, the Dean of Students, the Campus Title IX Coordinator, and the University Police Department. Report any knowledge of such offenses immediately.

If you have been the victim of a rape, it is important to report the incident immediately to the University Police. This will ensure you get the medical attention you need and allow evidence to be gathered, in the event it will be needed later. Our HRE staff is also dedicated to your health and wellbeing and will assist you in any way possible.

Any reports of sexual discrimination, assault, harassment, or rape to a student or professional staff member will be handled with care to the reporter’s privacy, although confidentiality cannot be guaranteed. Typically reports to an RA or other HRE staff member will be shared with their supervisor, the Director of Residential Education, the Executive Director of Housing & Residential Education, the Campus Title IX Coordinator, and the Dean of Students. The purpose of sharing information along reporting lines is to ensure the student(s) involved receives appropriate support and resources. In recognition that these reports are delicate in nature, extreme care is taken to assist the reporter in feeling comfortable and informed.

As a preventative measure, the University Police Department offers the training course “Rape Aggression Defense System” (RAD). It is a program of awareness and self-defense taught by certified trainers. Contact University Police for details.

The following table includes on-campus contacts and telephone numbers to assist rape victims.

<table>
<thead>
<tr>
<th>Contact</th>
<th>Telephone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>University Police Department</td>
<td>(805) 437-8444</td>
</tr>
<tr>
<td>• 24 hour emergency number</td>
<td>9-1-1</td>
</tr>
<tr>
<td>Sexual Harassment Counseling</td>
<td>Student Health Services: (805) 437-8828</td>
</tr>
</tbody>
</table>
A. **Title IX Notice of Non-Discrimination:** The California State University does not discriminate on the basis of sex, gender or sexual orientation in its education programs or activities. Title IX of the Education Amendments of 1972, and certain other federal and state laws, prohibit discrimination on the basis of sex in all education programs and activities operated by the university (both on and off campus). Title IX protects all people regardless of their gender or gender identity from sex discrimination, which includes sexual harassment and violence.

B. **Who to contact if you have complaints, questions, or concerns:** Title IX requires the university to designate a Title IX Coordinator (known as the Title IX Inclusion Officer here at CI) to monitor and oversee overall Title IX compliance. Your campus Title IX Coordinator is available to explain and discuss: your right to file a criminal complaint (sexual assault and violence); the University’s complaint process, including the investigation process; how confidentiality is handled; available resources, both on and off campus and other related matters. *If you are in the midst of an emergency, please call the police immediately by dialing 9-1-1.*

Title IX requires that the CSU adopt and publish complaint procedures that provide for prompt and equitable resolution of sex discrimination complaints, including sexual harassment and violence. **CSU Executive Order 1074** is the system wide procedure for all complaints of discrimination, harassment or retaliation *made by students* against the CSU, a CSU employee, other CSU students or a third party.

Inquiries concerning the application of these laws to programs and activities at CSU Channel Islands may contact the following on-campus resources:

- **Campus Title IX Inclusion Officer:**  
  Name: Brittany Grice  
  Email: brittany.grice@csuci.edu  
  Phone: (805) 437-3608  
  Report forms can be found on CSU Channel Islands [Diversity and Equity webpage](http://www.csuci.edu/diversity/).  
  **University Police**  
  Phone: (Emergency) 911  
  Phone: (non-emergency) (805) 437-8888  
  Email: police@csuci.edu

- **U.S. Department of Education, Office for Civil Rights:** *(800) 421-3481 or online.*  
  If you wish, you may fill out a [complaint form online](http://www2.ed.gov/about/offices/list/ocr/complaint-form.html) with the OCR.

C. **Safety of the campus community is primary:** The university’s primary concern is the safety of its campus community members. The use of alcohol or drugs never makes the victim at fault for sexual discrimination, harassment or violence; therefore, victims should not be deterred from reporting incidents of sexual violence out of a concern that they might be disciplined for related violations of drug, alcohol or other university policies. Except in extreme circumstances, victims of sexual violence shall not be subject to discipline for related violations of the Student Conduct Code.

D. **Information regarding campus, criminal and civil consequences of committing acts of sexual violence:** Individuals alleged to have committed sexual assault may face criminal prosecution by law enforcement and may incur penalties as a result of civil litigation. In addition, employees and students may face discipline/sanctions at the university. Employees may face sanctions up to and including dismissal from employment, per established CSU policies and provisions of applicable collective bargaining unit agreements.
Students charged with sexual discrimination, harassment or violence will be subject to discipline, pursuant to the California State University Student Conduct Procedures (see Executive Order 1073) and will be subject to appropriate sanctions. In addition, during any investigation, the university may implement interim measures in order to maintain a safe and non-discriminatory educational environment. Such measures may include immediate interim suspension from the university, required move from university-owned or affiliated housing, adjustment to course schedule or prohibition from contact with parties involved in the alleged incident.

E. Additional Resources
- CSU’s Sexual Violence Prevention and Education Statement (including facts and myths)
- U.S. Department of Education, regional office
  Office for Civil Rights
  50 Beale Street, Suite 7200
  San Francisco, CA 94105
  (415) 486-5555
  TDD (877) 521-2172
- U.S. Department of Education, national office
  Office for Civil Rights
  (800) 872-5327
- Know Your Rights regarding Title IX
- California Coalition Against Sexual Assault
  1215 K. Street, Suite 1850
  Sacramento, CA 95814
  (916) 446-2520

The following table provides crisis centers and hotlines that offer intake reception and counseling services:

<table>
<thead>
<tr>
<th>Crisis Center or Hotline name</th>
<th>Contact phone number</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safe Harbor East</td>
<td>(805) 526-3900</td>
<td>Simi Valley</td>
</tr>
<tr>
<td>Safe Harbor West</td>
<td>(805) 641-4430</td>
<td>Ventura</td>
</tr>
<tr>
<td>Coalition Sexual Assault Hotline</td>
<td>(800) 656-1111</td>
<td>Santa Paula</td>
</tr>
<tr>
<td>Spanish Speaking</td>
<td>(800) 300-2181</td>
<td>Oxnard</td>
</tr>
<tr>
<td>Santa Paula Hospital</td>
<td>(805) 525-7171</td>
<td></td>
</tr>
<tr>
<td>St. John’s Reg. Med. Center</td>
<td>(805) 988-2500</td>
<td>Oxnard</td>
</tr>
<tr>
<td>Interface</td>
<td>(800) 339-9597</td>
<td></td>
</tr>
<tr>
<td>Rape/Sex Assault Treatment</td>
<td>(805) 485-6114</td>
<td>Camarillo</td>
</tr>
<tr>
<td>Valley Trauma Center</td>
<td>(818) 886-0453</td>
<td>Northridge</td>
</tr>
<tr>
<td>The Women’s Center</td>
<td>(818) 677-2780</td>
<td>Ventura</td>
</tr>
<tr>
<td>Ventura Medical Center</td>
<td>(805) 652-6000</td>
<td>Oxnard</td>
</tr>
<tr>
<td>National Rape Hotline</td>
<td>(800) 656-4673</td>
<td></td>
</tr>
<tr>
<td>Domestic Violence Hotline</td>
<td>(800) 799-7233</td>
<td></td>
</tr>
<tr>
<td>Rape Crisis Center</td>
<td>(805) 983-6014</td>
<td>Oxnard</td>
</tr>
</tbody>
</table>

8. University Police
Our University Police are committed to promoting a safe environment at CSU Channel Islands. They are concerned with both the well-being of our CSU Channel Islands community members and visitors, as well as safeguarding personal and University property. You may learn more by visiting University Police website.

Our police officers have full law enforcement authority and can make arrests and issue citations. Each police officer exceeds the minimum certification and training requirements mandated by the State of California. Their authority as state peace officers extends off-campus and into the surrounding community. The CSU
Channel Islands Police Department is responsible for the enforcement of state and local laws as well as University rules and regulations.

HRE staff work in partnership with University Police and call upon them regularly to address concerns and provide support within the Villages. Our police officers pride themselves not only their ability to serve effectively as peace officers, but also on their dedication to serving the needs of the CSU Channel Islands community. Please do not hesitate to contact them if you have a question or need assistance, on or off campus. They can be reached at (805) 437-8444.
Residential Education

Education at CSU Channel Islands extends well beyond the classroom, and includes your residential environment. Residential Education provides services, programs, and leadership opportunities for students that aim to enhance their CI experience, and make CSU Channel Islands a true home away from home.

1. **Campus Resources:**
   a. **Career Development Services (CDS):** The University provides a centralized employment service for students who desire part-time jobs to supplement their educational expenses. Career Development Services is a part of Student Life that assists students in securing jobs on and off campus, résumé writing, interview training, and internship assistance. Additionally, CDS hosts career and graduate school fairs and provides other preparatory workshops and services designed to help students enter the work force. It is never too early to start acquiring skills and knowledge necessary to enhance professional marketability. Visit the Career Center located in the Bell Tower 1548 or at (805) 437-3270 to set up an appointment.

   b. **Counseling and Psychological Services (CAPS):** The University provides counseling services for students through the Student Health and Counseling Center. CSU Channel Islands Counseling and Psychological Services is a free short-term individual counseling resource committed to supporting students' in their development, assisting them with navigating any life circumstance, and much more. Students visit CAPS for a variety of reasons, which may include:
      - Adjusting to university life.
      - Academic and general life stress.
      - Difficulties with motivation or decision making.
      - Relationships with friends, families, partners, roommates, and so forth.
      - Test or performance anxiety.
      - Sexuality issues.
      - Sexual orientation.
      - Thoughts of suicide.
      - Eating or drinking disorders or concerns.
      - Substance abuse.

   If you are in need of assistance in these or other areas of your life please do not hesitate to schedule an appointment by calling (805) 437-8828.

   c. **Disability and Accommodations:** The California State University does not discriminate on the basis of disability in admission, access, treatment or employment in its programs and activities. Section 504 of the Rehabilitation Act of 1973, as amended, the regulations adopted therein, and the Americans with Disabilities Act of 1990 prohibit such discrimination. Inquiries concerning compliance may be directed to Valeri Cirino-Paez, Coordinator of Disability Resource Programs at (805) 437-8510.

   Housing and Residential Education is fully compliant with the Americans with Disabilities Act. All students who reported a disability on the student housing application should have received a request for additional information and returned this information by July 1 for review by Disability Resource Programs.

   d. **Health Services:** The University provides student health services including preventive care, special health programs, and immediate treatment for some on-campus injuries. Student Health Services (SHS) is located in Yuba Hall, in the parking lot behind Sage Hall. All students must show a valid CSU
Channel Islands student ID when checking into the SHS. The SHS is staffed Monday through Friday and can be reached at (805) 437-8828.

Students who have a medical and or physical condition which requires specialized medical care may need to provide records from their private physician to the Student Health Services staff.

e. **Multicultural and Women’s & Gender Student Center:** The purpose of the Multicultural and Women’s & Gender Student Center (MWGSC) is to provide an environment for students, faculty and staff where they can receive and offer support for the development of a truly diverse learning community at CSU Channel Islands. CSU Channel Islands supports diversity as a source of renewal and vitality. For information concerning hours of operation and events, call the MWGSC at (805) 437-8407.

CSU Channel Islands Equal Opportunity Policy states, CSU Channel Islands affirms diversity and does not discriminate on the basis of a person’s race, color, sex, gender, religion, creed, national origin, disability, marital status, disabled veteran status, sexual orientation, or age.

f. **Student Leadership Programs:** Student Leadership Programs provides programs and services designed to develop students who will lead with excellence and integrity while they build community, personally flourish and act in a positive and socially responsible manner.

Student Leadership Programs seek to achieve the following aims through the delivery of programs and services:

- To provide resources, training and information for student leaders and advisors of clubs and organizations regarding leadership development
- To facilitate user-friendly, accessible, and responsive processes for clubs and organizations to function
- To inform campus constituents of the importance and availability of leadership, involvement, and experiential and service-learning opportunities
- To collaborate with the campus community to facilitate the development of student leaders in curricular and co-curricular endeavors
- To recognize the co-curricular achievements of student leaders

Student Leadership Programs is housed in the Student Engagement and Applied Leadership (SEAL) Center located on the first floor of the Bell Tower. Student Leadership Programs includes three programmatic elements: the SEAL Center, Student Organizations, and the Leadership Certificate Program (currently under development). At CI, there are eight types of student organizations including academic, cultural, faith-based, honorary, political, service, special interest, and sports clubs.

g. **Recreation Center:** The CSU Channel Islands Recreation Center offers various fitness, aerobic, and weight equipment for students to stay in shape. Intramural sports are also available to students through the Recreation Center. Physical activity can help relieve tension and stress, alleviate mental strain caused by extensive studying, and offer great opportunities for meeting people, making friends, and having fun. These services are included in student registration fees and are available to all CSU Channel Islands students. All students using these facilities must have a valid student ID card. For additional information and hours of operation, call the Campus Recreation at (805) 437-8902.

2. **Confidential Records:** In compliance with the Family Educational Rights and Privacy Act (FERPA) of 1974, student records, which in general include information concerning the student personally and the student’s individual relationship to the educational institution, are kept confidential but are available on request to: any
CSU Channel Islands personnel with legitimate educational interest, to the student, to the student’s parent or legal guardian with the student’s written consent, or as allowed by law.

The Director of Residential Education should be contacted for requests of student records. The request should be in writing from the student or guardian (for students under age 18). An appointment will be made with the appropriate University personnel, and identification must be supplied at the time of the meeting.

3. **Events and Activities:** HRE provides numerous events and activities, which are great opportunities for learning and building relationships. Our aim is to promote student learning by utilizing HRE’s DOLPHIN Needs Model, which addresses key individual and community development needs of our residents.

The following table describes the DOLPHIN acronym:

<table>
<thead>
<tr>
<th>DOLPHIN Initial</th>
<th>Need</th>
<th>Need Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>D</td>
<td>Diversity Awareness &amp; Education</td>
<td>A multicultural perspective is a pillar of the University and is essential to individual and community success in the Villages, University, and global communities. Diversity Awareness and Education focuses on oppression reduction through events that develop self and social awareness on areas such as race/ethnicity, spirituality, sexual orientation, socioeconomic status, ability, and gender.</td>
</tr>
<tr>
<td>O</td>
<td>One’s Self Awareness</td>
<td>Through a better understanding of one’s self, individuals become empowered to make positive changes that build on their areas of strength, while also allowing reflection on areas of improvement. Increasing self-awareness involves exploration of personality type, value systems, beliefs, ethical decision-making, self-esteem, and emotional intelligence and expression.</td>
</tr>
<tr>
<td>L</td>
<td>Life &amp; Career Planning</td>
<td>Developing confidence, purpose, and goals focused on career development, life skills, and personal interests are an important part of the college experience. Career planning is a process in which individuals identify where they excel, how one’s skills, talents, values, and interests translate into a fulfilling career, and how to take steps toward pursuing that career post-graduation. Life planning supports this effort in covering some of the important ‘basics’ such as time and money management, caring for a home or vehicle, information management, intellectual capacity, and other related areas.</td>
</tr>
<tr>
<td>P</td>
<td>Personal Citizenship</td>
<td>Citizenship focuses on developing and promoting the ideals of intellectual honesty, democracy, sustainability, civic engagement, and social justice. Events that focus on developing residents into engaged citizens will help prepare them for leadership roles and positive community membership beyond the university experience. This area will assist residents in exploring their role as a member of multiple communities, and what it means to be a socially responsible citizen.</td>
</tr>
<tr>
<td>H</td>
<td>Healthy Living</td>
<td>To be healthy and well is a requirement for students to reach their full potential and thrive. Wellness is a holistic process that encompasses physical, mental, emotional, and spiritual health. For college students it is important for them to understand how their lifestyle choices affect their overall health. Additionally they must...</td>
</tr>
</tbody>
</table>
be given the tools to confront issues such as: substance abuse, sexual health, stress management, grief, and changes in mental health, appearance issues, and physical exercise.

<table>
<thead>
<tr>
<th>I</th>
<th>Interpersonal Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Interpersonal relationship skills involve recognition of how an individual’s actions affect others, developing an appreciation of and sensitivity to the needs of others, a capacity for intimacy, and the ability to relate and communicate effectively. In the residential college environment, the ability to navigate interpersonal challenges is important to each resident’s satisfaction, and well-being.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>N</th>
<th>Neighborhood Connections</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Having a real connection to the residential community can have a profound impact on a student’s overall educational experience. Providing intentional activities in which residents can meet, share, and build connections with their neighbors enhance feelings of community and belonging not only in a particular floor or building, but within the larger CI community as well.</td>
</tr>
</tbody>
</table>

These events are conveniently located either in the Villages or in other locations on campus. The majority of events and activities are free to residents. If an event has a fee associated, it will be clearly identified on all advertisements. Residents have opportunities to meet and interact with peers and learn new skills while having fun. However, some of the most rewarding events are those initiated by residents themselves. We encourage residents to contribute ideas for events and activities that they would like to have in student housing, which can be done through speaking with their RA, SCA, or Coordinator of Residential Education.

Some events in the Villages are sponsored by the Residence Hall Association (RHA). RHA is the representative governing body for residential students. Each floor community will have one or two individuals who represents them, assist with event coordination, and affect positive change within HRE.

Examples of Residential Education events include:

- Welcome Week
- Housing Hoedown
- Lip Dub
- Annual Thanksgiving Dinner
- Bigs & Littles
- Spring Gala

4. **Floor Meetings:** Twice per month, RAs will conduct mandatory floor meetings. These meetings are designed to keep residents aware of important information and upcoming events. Attendance at these meetings is very important and not attending could result in disciplinary action. If you know you cannot attend a scheduled meeting, please notify your RA in advance.

5. **Immunization Requirements:** Hepatitis B immunization requirements for all new students 18-years old or younger attending CI are posted at the Student Health Services Website. Please be sure to read this information and other health immunization requirements as it may affect your ability to register for future semesters.

Meningitis (Meningococcal) immunizations are strongly encouraged for all students living on campus in the event a fellow student contracts meningitis. Meningitis is a very serious condition which is highly contagious and living in close quarters increases vulnerability. Please read the Meningococcal disclosure found on the HRE website.
6. **Lost and Found:** The University Police operates a lost and found service on campus. All found items are to be reported and turned over to the University Police within 24 hours.

7. **Residence Hall Association:** The Residence Hall Association, or RHA, exists to allow residents to take an active role in shaping the community. All residents are members of RHA and are encouraged to actively participate. RHA meetings serve as a platform for students to proactively voice concerns and recommendations. RHA is also a student programming arm of Anacapa and Santa Cruz Villages. RHA is comprised of students who are enthusiastic, energetic, and creative.

Students are given many opportunities to participate in student housing programming and government through multiple venues. Each building and floor will elect individual representatives to provide assistance to students through a variety of events and activities, while also serving as the students’ voice to the Anacapa and Santa Cruz Village staff. RHA is an excellent outlet that presents the students’ opinions about residential life in Anacapa, Santa Cruz, Town Center, and Pickwick Park Apartments to HRE, Student Life, and the Division of Student Affairs staff.

If you are interested in learning more about RHA opportunities, please contact your Resident Assistant (RA) or the Coordinator of Community Programs, Michael McCormack.

8. **Roommate Mediation and Conflict Resolution:** Most roommate conflicts stem from a lack of communication between roommates. To avoid breakdowns in communication, be proactive and strive for effective communication methods. Unfortunately, there are times when you and your roommates/suitemates will have difficulty resolving issues. Holding it in or allowing it to reach a point where frustration is at its highest point is definitely not the answer. With respect, care, and an open mind, your chances of developing a solid roommate relationship can increase dramatically. Facilitated correctly, it can be one of the most rewarding aspects of living on campus.is all part of the college experience.

- Think about using the following suggestions if conflict arises:
  - **Use “I” statements.** Sitting down with your roommate and saying, “I felt upset when I didn’t get the message that my mother called” is very different from saying, “You upset me when you didn’t give me my mother’s message.” Taking ownership of your feelings removes the blaming tone from your statements and puts your roommate in less of a defensive position. People listen better when they don’t feel attacked.
  - **Don’t argue right when a disagreement occurs.** You chances increase of saying things you may regret. Allow yourself to gather your thoughts, which will help to be more rational and productive. If you feel like yelling, screaming, throwing something, hitting, or all of the above, get help! Your RA is a phone call away.
  - **Do not use your white board or Post-it notes as a form of negative communication.** Talk in person if you have a problem to discuss. Things are more likely to get better if you take the time to meet face to face. Written messages may result in miscommunication due to a misinterpretation of information.
  - **Your RA can help.** If you and your roommate cannot resolve an issue peacefully, ask your RA for assistance. RAs receive hours of training each year on topics like roommate conflicts, conflict resolution and mediation, emergency response, and cultural awareness. RAs can be effective mediators and are qualified to help resolve the common roommate problems.

- Please note: prior to any room change due to a roommate conflict, mediation with the RA must take place. For more information refer to page 19 Room Changes.
Housing and Residential Education
Student Conduct Procedures

Housing and Residential Education is comprised of students from a variety of ethnic, cultural and socio-economic backgrounds. Living in a diverse community affords many opportunities for building relationships and for learning, which is one reason why living on campus is such an integral part of the college experience! At the same time, it requires responsibility, consideration and mutual respect so that community members can live together in harmony. Standards for on-campus living have been developed to promote an environment where students can live together with freedom and flexibility while respecting the needs and rights of others. We ask everyone to accept the responsibility of living effectively in a community and maintain awareness and responsiveness to how their actions affect their neighbors and roommates. The responsibilities that students have as on-campus residents are outlined in the HRE Community Living Standards above. Standard violations are addressed by HRE staff through the student conduct process.

Further, all students of the CSU are responsible for abiding by the CSU Student Code of Conduct, (Title V, Section 41301) which is enforced by the Dean of Students via the area of Community Responsibility and Student Conduct (SCCR).

Moreover, as residents of the State of California, we are required to know and adhere to all state laws, which are outlined in the California Penal Code and the California Vehicle Code. Violations of these laws could result in legal consequences, which on campus, are most often addressed by the University Police Department. In some cases, there may be an overlap of these laws and standards; when this occurs, students are accountable to all three entities: Housing and Residential Education, the University Judicial Officer, and University Police. Each of these offices work cooperatively with each other, and at the same time are authorized to adjudicate alleged violations independently.
Housing and Residential Education Conduct Process: The Six Steps

Housing and Residential Education’s conduct process is based on a progressive six-step system that incorporates involvement from students (Community Resolution Team) and staff (primarily the Director of Residential Education, the Assistant Coordinators of Residential Education, and the Coordinators of Residential Education). The system is designed to provide students with awareness of their status in the conduct process. Each violation of the established HRE community living are placed on a particular level called a “step.”

Steps are calculated by the accumulation and severity of a residents’ standard violations. Steps are assessed based on the degree of community disruption or behavioral seriousness. Therefore, one severe violation, a few mid-level violations, or several low-level violations may all result in 6 steps, which is terms for removal from housing. Further, the area of Community Responsibility and Student Conduct is copied on all final decision letters from judicial cases where a resident is found ‘responsible’. Additionally, due to the common severity of step 6 violations, they are often reported to the University Police Department.

When a conduct officer or the Community Resolution Team receives a case for review, it is their responsibility to meet with the resident(s) to look at all the information reasonably available and make a decision about whether a student is responsible for the alleged violation(s). The CSU defines “responsibility” for a violation when the evidence suggests that the student charged is more likely than not responsible for the violation based on the information reasonably available from all sources. This evidence standard is known as a preponderance of the evidence and is how student conduct cases in higher education are most commonly adjudicated. The conduct officer or the Community Resolution Team is required to act reasonably and responsibly consistent with HRE’s procedures; they are not required to prove guilt beyond a reasonable doubt.

The Six Steps and Associated Responses
The following table reflects the number of steps and corresponding response from HRE.

<table>
<thead>
<tr>
<th># of Steps</th>
<th>Required Meetings and Possible Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1 or 2</td>
<td>Meets with: Coordinator of Residential Education, Assistant Coordinator of Residential Education, or the Community Resolution Team. Sanctions include: Formal Warning and educational sanctions</td>
</tr>
<tr>
<td>Step 3</td>
<td>Meets with: Coordinator of Residential Education, Assistant Coordinator of Residential Education, or the Coordinator of Community Programs. Sanctions Include: Formal Warning and educational sanctions.</td>
</tr>
<tr>
<td>Step 4</td>
<td>Meets with: Coordinator of Residential Education, Assistant Coordinators of Residential Education, or Coordinator of Community Programs Sanctions include: HRE probation and educational sanctions.</td>
</tr>
<tr>
<td>Step 5</td>
<td>Meets with: Associate Director of Residential Education, Coordinator of Residential Education, Coordinator of Community Programs, or designee. Sanctions include: Notification of removal at the end of the semester and denial of student housing eligibility in subsequent academic years</td>
</tr>
<tr>
<td>Step 6</td>
<td>Meets with: Director of Residential Education or designee Sanctions include: Removal from student housing and denial of student housing eligibility in subsequent academic years,</td>
</tr>
</tbody>
</table>
**Student Conduct Reporting, Meetings, and Review Process**

We are committed to providing due process for all students, promoting student growth and learning, and addressing student conduct concerns and their impact in student housing and the University community. This process is not designed to be adversarial, but to promote responsibility and effective community living through fair and reasonable accountability. Students are encouraged to enter this process honestly and openly in order to effectively resolve concerns and gain the most from the experience.

Outlined below is the process by which violations are reported, investigated, and reviewed.

1. An incident report is filed with HRE. While this is most frequently provided by student staff, reports may also be submitted by students or other university staff who witness and/or are impacted by a potential violation.

2. Incident reports are primarily reviewed by the Director of Residential Education (DRE), Coordinators of Residential Education (CRE), Assistant Coordinators of Residential Education (ACRE), and the Residential Education Administrative Assistant (REAA). If these reports contain sufficient information to warrant either a conduct meeting or an educational discussion, a letter requesting a student meeting with the appropriate HRE conduct officer or the Community Resolution Team will be generated.

3. Students are expected to schedule a meeting with the HRE conduct officer as soon as they receive the notification letter. The notification letter states which conduct officer will hear the case. Students are given one business day to schedule and three business days to complete this meeting, unless notified otherwise. Meetings may be scheduled at the HRE office in building E for the DRE or at the front desk of either Santa Cruz Village, Town Center, or Anacapa Village for the other review officers. Failure to schedule a meeting in the specified timeframe and/or failure to attend a scheduled meeting may result in additional violations, referral to the Office of the Dean of Students, or a rendering of a final decision on the student’s behalf.

4. In the judicial meeting, students will be asked questions based on information from a documented incident report. Students may also provide verbal or written statements of their own account of the alleged incident.

5. The HRE conduct officer evaluates the validity and credibility of the evidence presented from all sources and makes a determination of responsibility based on a preponderance of the evidence. This decision, which may include step allocation and/or sanctions, is communicated to the student electronically or in writing in the form of a decision letter at the conclusion of a follow-up conduct meeting.

6. Students may appeal the decision of the HRE conduct officer. If a student wish to appeal the decision of the HRE conduct officer, instructions are listed below and provided in the final decision letter.

7. The outcome and sanction is final and binding if a student fails to appeal by the specified deadline.

**Appeal Process**

Any student found responsible for violating HRE policies may submit an appeal in writing within 3 business days of receipt of their sanctions to the identified appeal officer found in the final decision letter. Appeals must be based on at least one of the following criteria and speak directly and substantively to one or more of them:

1. New relevant information, unavailable for presentation at the time of the original conduct review meeting;
2. Specific facts to support the allegation that the decision of the conduct review officer was not consistent with the nature of the standard or its violation, or
3. Specific facts to support the allegation that the conduct review officer was prejudiced with respect to the facts of the case or the individual(s) involved.

Upon receipt of the letter, if the appeal is warranted based on the above listed criteria, a hearing will be scheduled to occur within two (2) days. In reviewing the appeal case, based on a preponderance of evidence, the appeal officer may:

1. Uphold the decision of the original conduct review officer
2. Increase, reduce, or change the sanctions issued by the original conduct review officer, or
3. Find the student not responsible and revoke the sanctions issued by the original conduct review officer.

The decision of the appeal officer will be enforced. No additional appeals are provided.
Student Conduct Definitions

**Appeal Officer:** The supervisor, or designee, who will hear a student appeal. The name of this person along with appeal instructions will be provided in the final decision letter.

**Conduct Meeting:** A meeting with a University who is authorized to review and respond to HRE community living standard or the University code of conduct violations. An informational meeting is necessary to establish clarity about the incident(s) and associated allegation(s) and discuss HRE and University responses. Students receive notice of these meetings via email and in writing to their room. Prompt response is expected.

**Conduct Review Officer:** A housing staff member who is responsible to review and respond to incident reports. The conduct review officer adjudicating an individual student case sends the conduct meeting invitation.

**Community Resolution Team:** A student peer review board that reviews lower level violations (Steps 1-2), determines responsibility, and assigns sanctions. The Community Resolution Team is advised by the Coordinator of Residential Education.

**Educational Sanction:** A requirement or condition imposed at the discretion of the conduct officer or the Community Resolution Team with an educational goal intended. Sanctions may include community service projects, an educational program or presentation, educational program attendance, intervention classes, or a research paper/project.

**HRE Probation:** An official sanction period of observation and review that place students in a status where any subsequent misconduct during the period of probation will result in additional disciplinary action, typically at a higher level than the minimum sanction listed.

**Notification of Removal:** A disciplinary sanction period of observation and review in which a student is formally notified that he/she will be removed, but that this removal is held in abeyance. Specifically, this means that the student will be allowed to remain in student housing through the end of the semester if his/her behavior does not violate any other community standards as specified in the Resident Handbook. Should the student be found responsible for behaviors that violate these standards prior to the end of the semester, he or she will be removed from student housing immediately. Notification of removal may also result in responsibility to pay future housing fees. Title V of the California Code of Regulations allows a campus to collect full housing and board fees from a student who breaches their housing license. Housing and Residential Education mitigates these fees in most cases in proportion to the severity of the violation.

**Referral to the Office of the Dean of Students:** Whenever a violation occurs in HRE, which includes violations of the Standards for Student Conduct, a referral will be made to the Office of the Dean of Students by the conduct hearing officer of Residential Education so the case may be reviewed by a campus judicial officer. These standards can be found in your CSU Channel Islands Student Guidebook.

**Removal:** An official sanction that prohibits the student from continuing to reside in student housing. This sanction may also preclude a student from being able to return to student housing for a specific period of time without permission from the director of HRE. Removal will result in forfeiture of monies paid to student housing and will also result in responsibility to pay future housing fees. Title V of the California Code of Regulations allows a campus to collect full housing and board fees from a student who breaches their housing license. Housing and Residential Education mitigates these fees in most cases in proportion to the severity of the violation.

**Administrative and Educational Sanctions**
Students found responsible for violating Community Living Standards will receive an administrative or educational sanction. **Administrative sanctions** are a form of cumulative accountability to hold students proportionately
accountable for severe and continuous violations. The purpose of **educational sanctions** is to help students learn from personal and peer behavior and incidents. The HRE conduct officer is responsible for determining the sanction that best meets the overall educational goal of the conduct process.

**Administrative Sanctions**
The number of steps assigned for a violation gives students a better understanding of the incident severity. Below is an explanatory step guideline:

1. **Formal Warning (Steps 1-3):** This sanction is typically, but not always, the first step in the conduct process for most minor violations. This sanction is a reminder to review the guidelines for resident conduct within the CI Resident Handbook and commit to abiding by them. With this sanction a written warning is issued to the student that indicates additional violations of University and/or Housing & Residential Education standards will result in further disciplinary action.

2. **Housing Probation (Steps 3-4):** This sanction indicates that a student’s actions require a more serious response than a Formal Warning, but do not necessarily meet the level of removal from housing. Being placed on Housing Probation means that continued violations of the guidelines and standards within the CI Resident Handbook may result in further disciplinary action, typically leading removal from housing. Housing Probation is set for a designated period of time (may cross academic years depending on when violation takes place, i.e. – violation during late Spring semester may lead to probation into the following Fall semester), and will include restitution, educational sanctions, or other specified activities.

3. **Housing Probation with Notice of Removal (Step 5):** This sanction indicates serious violation(s) of HRE guidelines as stated in the CI Resident Handbook, and informs students that (1) removal will happen at the end of the current semester, and (2) further violation of standards before that time will result in immediate removal from student housing.

   *Per Title V of the California Code of Regulations ([link](http://government.westlaw.com/linkedslice/default.asp?SP=CCR-1000; Title V, Division 5, Chapter 1, Subchapter 5, Article 5 - § 42019. Cancellation, Vacating, or Revocation -Obligation of the Licensee)), students removed from on-campus housing due to disciplinary violations are subject to the full term of their license agreement, including fees.*

4. **Termination of License (Step 6)** –The Director of Housing & Residential Education or his/her designee has the authority to revoke a resident’s housing license (contract). Termination of License prohibits the student from continuing to reside in student housing through revocation of their housing contract. This sanction may also preclude a student from being able to return to student housing for a specific period of time without permission from the director of HRE. Once removed the student may not enter any facility or property operated by HRE.

   *Per Title V of the California Code of Regulations ([link](http://government.westlaw.com/linkedslice/default.asp?SP=CCR-1000; Title V, Division 5, Chapter 1, Subchapter 5, Article 5 - § 42019. Cancellation, Vacating, or Revocation -Obligation of the Licensee)), students removed from on-campus housing due to disciplinary violations are subject to the full term of their license agreement, including fees.*

**Educational Sanctions**
As the conduct process is meant to be educational and focus on how one’s actions affect the community, whenever possible and appropriate, sanctions will include an educational assignment. Educational sanctions take into account the specifics of the incident and the individual student. The objective is to help the student learn
from their experience and make a contribution to the community. A conduct officer or the Community Resolution Team may assign one or more educational sanctions. Examples of educational sanctions are listed below:

- **Community Service Hours**: Students are required to complete a specified number of hours in a specified number of days. Typically students are assigned 5 hours per Step assigned. Since these hours are to give back to the community, they must be completed with the resident’s RA, the Village office, or other area within HRE.

- **Educational Project**: Students are required to complete a specified educational project. This may include participation in an educational program or activity, writing a paper, and/or completing a project or task.

- **No Contact Agreement**: At times, due to conflict or instances of harassment, students are placed on a behavioral agreement/contract that precludes contact with a specified individual(s). This agreement essentially requires keeping a distance and proactively avoiding conflict with another student. If issued, violations of a No-Contact Agreement may result in further disciplinary action as a violation of the Non-Compliance standard (see page 59).

- **Restitution**: Students are required to make payment for damages to property of the University or another student.

- **Housing Relocation**: Students may be asked to relocate or move to another room on campus. The student will be expected to follow room change procedures as outlined in this Handbook and provided by HRE. This relocation must be completed in a timely fashion according to the deadline outlined in the sanction.

**Assignment of Steps**

The conduct review officer hearing HRE cases will evaluate the information available and assign steps to a violation for which a student is found responsible. Typically most steps ‘expire’ at the end of the academic year in which they are assigned, although depending on the date and severity of the violation steps may cross academic years if the student chooses to re-contract with HRE (i.e. a violation in late spring or summer may come with a sanction requiring the student to start the following year on a certain step level).

Listed below are some Community Standard violations and the possible associated steps, some of which have a range and may be listed under multiple step levels. Steps associated with standards not listed below will be determined at the discretion of the conduct review officer. **The following list is meant to serve as a guide and is not a complete list of the infractions and subsequent sanctions. Final assignment of steps is at the HRE conduct review officer’s discretion.**

**Step 1 Violations**
- Access to Housing: Propping doors and gates
- Quiet and Courtesy Hours
- Care of Common Areas and Property, Care of Apartments Rooms & Suites: Improper trash disposal
- Non-Compliance: Failing to complete conduct sanctions

**Step 2 Violations**
- Access to Housing: Use of closed facilities
- Alcohol: Alcohol containers (empty and/or for decoration), minor alcohol violation
- Alcohol Edu: Not completing Alcohol Edu by the due deadline
- Vehicles and Transportation: Riding skateboards/bicycles/etc. within the Villages
- Care of Common Areas and Property, Care of Apartments Rooms & Suites: Improper trash disposal, minor damage
- Fire Safety: Possession of candles, incense, or HRE/University signs
- Floor Meetings: Unexcused absence from a floor meeting
- Furniture: Removing furniture from a common area
- Guests and Overnight Visitors: Failure to register an overnight guest for one night, exceeding the allowed amount of guests
- Non-Compliance
- Quiet and Courtesy Hours: A violation during 24 hour quiet periods
- Smoking: Smoking in non-designated areas outside

**Step 3 Violations**
- Access to Housing: Climbing gates
- Alcohol: Public intoxication/unable to care for self, violation of alcohol privileges, hosting a gathering where alcohol is present.
- Care of Common Areas and Property, Care of Apartments Rooms & Suites: Improper trash disposal, minor damage
- Fire Safety: Failure to evacuate in the event of a fire alarm
- Guests and Overnight Visitors: Excess of 8 overnight guests
- Non-Compliance: Failure to provide identification, being uncooperative or verbally abusive to staff
- Smoking: Possessing a hookah (water pipe)

**Step 4 Violations**
- Alcohol: Providing alcohol to students under the age of 21
- Care of Common Areas and Property, Care of Apartments Rooms & Suites: major damage
- Dangerous Behavior
- Drugs: Possession of drug paraphernalia, being under the influence of a prohibited substance, participating in an activity where drugs are present (regardless of consumption)
- Fire Safety: Disabling/removing a smoke detector
- Harassment
- Smoking: Smoking inside an HRE facility, includes an electronic cigarette (e-cig, vapor)
- Vandalism

**Step 5 Violations**
- Harassment
- Fire Safety: Falsely pulling a fire alarm, tampering with fire safety equipment, removing or damaging exit signs
- Theft
- Vandalism

**Step 6 Violations**
- Assault
- Dangerous Behavior
- Drugs: Use, possession, distribution, manufacture/cultivation of a Federally illegal substance (includes marijuana)
- Harassment: Threats against another community member or staff
- Theft
- Vandalism - major property damage
- Weapons
Community Living Standards

Living in a community presents many wonderful opportunities for learning and relationships. Living together effectively in a community requires adherence to reasonable community living standards, the University code of conduct, and the laws which govern our state, local area, and campus. You may find information online at www.csuci.edu. All students are responsible for knowing and abiding by CSU Standards. Prior to move-in, all residents must finish reading the Resident Handbook and sign affirming that they have done so.

Housing & Residential Education (HRE) Community Living Standards are outlined below. Knowledge of and adherence to these standards as well as those items listed in the Residential Education, Administrative Services and Information, Facilities, and Safety Information sections is required of all resident students. Not meeting or abiding by the standards within this Resident Handbook may result in disciplinary action.

1. Access to Housing: The following guidelines are essential to maintaining a safe, secure, and orderly community. Residents may not make unauthorized entry or use of, or misuse, any University property.
   A. Access to common areas: Public or common areas are for the use of the resident and their guests only. Sleeping overnight in public areas is not allowed. Organized functions in public areas must be approved in advance by an HRE staff member. Entering common areas after the space has closed is prohibited.
   B. Access to residential units: Unauthorized entry into an apartment, suite, room, or building other than the one assigned is prohibited.
   C. Entry: Residents must use appropriate doors and gates to enter areas in housing. Climbing in or out of windows and balconies is prohibited.
   D. Extended stay: Residents are allowed access to their assigned bedrooms, apartments and/or suites and the Village common areas according to their published schedules. Residents who wish to extend their stay prior to the academic year, during winter and spring breaks, or following graduation must be approved for extended stay.
      Winter break: https://cidsa.wufoo.com/forms/winter-break-extended-stay/
      Graduation/Summer licensed: https://cidsa.wufoo.com/forms/summer-extended-stay/
   E. Gates: Interior and exterior gates are specifically designed for the security of the residents. Propping or manipulating these gates to provide unauthorized access is prohibited. Residents may only access Housing via key swipe; no other mode of entrance is permitted, such as reaching or jumping over a gate.
   F. Unauthorized access: Providing access to the Villages to anyone other than a resident or a guest is not allowed. Emergency exits are for emergency use only.
   G. Restricted areas: Unauthorized presence on rooftops, overhang, ledge, areas underground, or marked for restricted access for any reason is prohibited. Unauthorized entry to restricted areas such as closed buildings, mechanical rooms, data rooms, and custodial closets is prohibited.
   NOTE: Violation of this standard is subject to charges.

2. Alcohol: The University is committed to maintaining an environment for students that is predominantly free of alcoholic beverage consumption and strictly adheres with federal and state laws. No student is to report to class, or any University activity, while under the influence of alcohol. The intent of this standard is neither to encourage nor to endorse the use of alcoholic beverages, but to describe the permitted and prohibited use in student housing.

   Medical Leniency: Whenever there is concern for the health and well-being of a student and there is fear about reporting it to avoid “getting their friend in trouble,” we offer Medical Leniency. This is most common when a student is under the influence of alcohol or drugs, but could also be the result of an injury due to inappropriate actions. Medical Leniency means that we will review the reported individual’s case leniently because their friend or roommate did “the right thing” by reporting it to university officials who could provide assistance and secure medical attention, if needed. In order for Medical Leniency to apply, the resident making the report must request it on behalf of their friend.
Alcohol Privileges: Individuals may earn alcohol privileges independent of the other residents in his/her apartment. Residents that are 21 years of age or older may consume alcohol in a certified room if the following conditions have been met:

a. The residents have completed and passed the online Alcohol Edu course.
b. The residents have attended and participated in an HRE alcohol information and certification session and have a printed ‘Alcohol Privilege Card’.
c. The resident is in good judicial standing (3 steps or less on their HRE conduct record).

If a resident that has alcohol privileges is present during an alcohol violation by another student or guest, that resident will face sanctions for their participation in the act. This includes parties and other social gatherings.

Designated Consumption Zone (DCZ): Once all residents of an apartment possess alcohol privileges, they may make an appointment to meet with the Coordinator of Residential Education to obtain certification for the possession and consumption of alcohol in their apartment. If the Coordinator of Residential Education certifies the apartment as a DCZ, alcohol may be stored and consumed by the residents of that apartment. Other residents who possess alcohol privileges and non-resident guests over the age of 21 may also consume alcohol in the DCZ apartment with valid identification. The DCZ certification must be posted at all times on the refrigerator of approved apartments.

If any member of an apartment loses his/her alcohol privileges, the apartment will lose its certification as a DCZ. When an apartment loses its alcohol certification all alcohol and alcohol containers of any kind must be immediately removed.

A. General guidelines: Possession, usage, sale, distribution, brewing or being in the presence of alcohol or containers previously used to contain alcohol is prohibited for all residents and guests under the age of 21, and those over the age of 21 who do not possess a current ‘Alcohol Card.’ Residents over 21 years of age may not possess or consume alcohol until alcohol privileges (‘Alcohol Card’, and ‘DCZ’ if appropriate) are certified. Residents with privileges may not possess or be in the presence of alcohol in Santa Cruz Village.

1. Alcohol consumption, alcohol containers (whether full or empty, decorative or for recycling), and being in the presence of alcohol or alcohol containers is only permitted in DCZ rooms in Anacapa, Town Center and Pickwick Park for those with alcohol privileges, and prohibited in all other areas.
2. Alcoholic beverages are not to be consumed in public areas, such as The Commons, pool, Jacuzzi, recreation areas, balconies, sidewalks, grass areas, etc.
3. No person may be intoxicated in the common areas of Anacapa, Santa Cruz, Town Center, or Pickwick Park communities. A common area is defined as anything other than the areas inside a resident’s apartment.
4. Inability to exercise care for one’s own safety and/or the safety of others (including drawing attention to oneself) due to intoxication is in violation of this standard. If a resident should choose to consume alcohol off campus, it is recommended they designate a sober driver. If also a resident, this sober driver is responsible for ensuring the health of the intoxicated residents under their care. This includes safely returning them to their rooms. The sober driver must contact the RA on duty if anyone’s intoxication poses a health threat. The sober driver will be held accountable for his/her failure to properly care for the inebriated (i.e. ‘dropping off’ an intoxicated resident in a common area or parking lot and leaving).

b. Excessive amounts: Excessive amounts of alcohol and ‘common sources’ of alcohol are prohibited, due to the lack of control that results from providing/possessing/consuming large quantities or alcohol.

1. ‘Common source’ or bulk quantities are defined as but limited to the following examples: kegs, pony kegs, punch bowls, wine boxes, commercial dispensers, or the amount of alcohol equivalent to a common source alcohol beverage container, whether empty or full. Due to their visual similarity to
kegs used for alcohol, root beer kegs are prohibited without prior written approval from the Director of Residential Education.

2. Possession of bulk alcoholic beverages is prohibited, which is regarded as amounts for storage or use that is excessive under the circumstances for personal use. Devices used or intended for the rapid consumption of alcoholic beverages are prohibited.

3. Excessive amounts are defined as supplies of alcohol which are excessive for the number present or which are distributed indiscriminately. Examples of excessive amounts include more cases of beer than reasonable for the number of people present, large mixtures of alcohol with other substances or the presence of large serving containers. An excessive amount of alcohol is deemed a six-pack of beer or a 750 milliliter bottle of wine or a 750 milliliter bottle of spirits per a person.

4. The determination of common source or excessive amounts will be made by the individual reporting the incident and the student housing conduct officer hearing any resulting case.

c. Alcohol privileges: Privileges are required for all residents present in a DCZ apartment where alcohol is being stored or consumed, or where alcohol containers are present.
   1. Residents with alcohol privileges must carry their alcohol card on them when consuming or in the presence of alcohol and present it to University staff upon request.
   2. No person under the age of 21 may be present in, or admitted into, an apartment in which alcoholic beverages are being served, consumed, or in the open.
   3. Residents with alcohol privileges may not consume or be in the presence of alcohol when underage individuals are present. Residents are responsible for knowing the age of those present.
   4. Replication, altercation, or other misuse of issued Alcohol Privilege Cards and DCZ Certificates is prohibited.
   5. Guests (non-housing resident) over the age of 21, with a valid ID, may possess or consume alcohol in a DCZ. The resident host is responsible for the behavior of their guests and ensuring that their guest abides by all laws, standards and policies, including the alcohol standard contained herein.
   6. Individual room parties that create disturbances, damage, excessive noise or messes are not allowed. Parties that involve more than one room (i.e. progressives) are not allowed.
   7. All residents are responsible for making sure the above alcohol guidelines are followed at all times. If an alcohol violation takes place, all residents that are present at the time of the violation may lose their alcohol privileges. Should alcohol privileges or DCZ certification be revoked for an individual and/or apartment, Alcohol Privilege Cards and DCZ certifications must be returned to the Coordinator of Residential Education immediately.

3. Alcohol Edu: Statistics show that alcohol is a common issue among college students. It is essential for residents to understand the appropriate use of alcohol and the side effects of alcohol usage.
   A. Residents are required to complete Part I of the Alcohol Edu online course prior to moving into Housing.
   B. Residents are also required to complete Part II of the Alcohol Edu online course during the timeline provided to them individually, typically within 45 days of completing Part I.

4. Assault and Fighting: Any aggressive activity or behavior that results or may likely result in physical harm to another community member, University Official, or guest thereof is prohibited.
   NOTE: Violation of this standard is subject to criminal charges, referral to the Dean of Students, and/or Termination of License on first time offense.

5. Care of Rooms, Suites, and Apartments
   A. Check-In: Upon check-in, residents shall check the condition of their dwell and note on the Inventory tab of the Student Housing link. This must be completed within 72 hours after receiving their keys.
   B. General Care:
      1. It is the responsibility of all roommates to keep the apartment/suite/room free of all community standard violations.
2. It is the responsibility of all roommates to keep their apartment/suite/room clean and sanitary throughout the occupancy period. All areas must be cleaned on at least a weekly basis to maintain sanitary conditions.

3. Residents are expected to regularly dispose of trash, recyclables and electronic waste to the proper outside dumpsters. Bags or other collections of trash/recycling should not be left in any student room, or common area in suites and apartments, as it poses a health concern. It is a violation to place trash or recyclables outside an apartment/suite, in a hallway, courtyard or any area other than the trash and recycling bins.

4. Residents are expected to maintain reasonable sanitation and safety standards, store food properly, maintain appliances in a clean and safe working condition, and submit online Housing Repair Forms to HRE for repair of damages to a unit.

5. Dishes should not be washed in any bathroom sink, and no food or other items should be put down those drains as it leads to serous clogs. To wash dishes use the common area kitchens in G130, G230, or Anacapa Commons, properly scraping food into trash before rinsing and utilizing the garbage disposals.

6. All residents occupying an apartment/suite/room are responsible for the common areas; any charges incurred will be split equally between all residents of a unit should the University be unable to determine responsibility for damages or loss after appropriate investigation.

C. Winter Break:
   1. At the end of the fall semester residents are required to clean their apartments to the original move-in condition. NOTE: This does not mean remove all items/move-out, but a cleaning of the area.
   2. All trash must be removed from apartments/rooms/suites before the halls close for winter break.
   3. Santa Cruz Village residents must defrost and clean their provided mini-refrigerator(s) by the end of fall finals week.

D. Health, Safety and Occupancy Checks:
   1. HRE will conduct periodic Health, Safety and Occupancy inspections throughout the year. Residents will be given notice in advance of these inspections, as they require entry into every student room. Violations of Community Living Standards and/or License Agreement that are found during such inspections will result in administrative action.
   2. Residents given notice during checks to submit Housing Repair Forms and/or clean their room/common area due to excessive mess must do so within 3 business days. Follow-up checks will be completed on rooms that are a concern, and administrative and judicial action will be taken for rooms not in compliance.

E. All guidelines under “Room Alterations” apply.

NOTE: Violation of this standard is subject to charges.

6. Care of Common Areas and Property:
   A. Common areas and property are for the use of residents and registered special guests only, thus they are the responsibility of every resident. This includes, but is not limited to lounges, study rooms, game room, exercise room, art room, dance studio, media room, stairs, recreation areas, kitchens, balconies, pool, laundry rooms, doors, walkways, fire extinguishers, elevators, exit signs, and lights.
   B. Any malicious damage or acts that result in additional clean up in or around the housing buildings, grounds, or other facilities or property is prohibited. Residents who use common area spaces are required to clean the area at the conclusion of the use. This includes ensuring trash is picked up, the room is vacuumed, and equipment and furniture are returned to their proper locations.
   C. Dirty dishes, cooking equipment, or food not properly stored, that is left in a common area kitchen will be disposed of. Dirty dishes, equipment, or food can attract vermin and is a health risk to the community.
   D. All furniture and equipment in common areas must remain in its designated common area. Equipment must be used in the way it is designed to be used. Residents should not tamper with electronic (i.e. thermostats) or safety equipment, or misuse game equipment.
E. If equipment is not working or broken, please assist us and your fellow residents by reporting the issues right away to the Village Office or the RA on duty.

F. The use of glitter or glue on the surfaces of the Art Room is prohibited (i.e. gluing items to surfaces). If using glitter or glue in the art room, all spills should be cleaned up immediately. Only paint, markers, or similar art mediums are allowed to be used on floor, ceiling, and walls of the room (windows, screens, light switch, thermostat, and smoke detector should not be marked).

NOTE: Violation of this standard is subject to charges.

7. **Community Respect:** Respecting the rights of students to study and use the Housing facilities is important to maintaining a positive University and residential community. Interfering with the attempts of others to study, and failure to show respect for community members and housing staff is not permitted. Behaviors or actions that interfere with others’ normal use of facilities are prohibited. As members of a civil community, residents are expected to comply with all reasonable requests for courtesy, including issues regarding noise, common area space, trash disposal, etc.

8. **Computer and Internet Use:** Computer and internet usage must be in accordance with the terms noted in the IT.03.001 **Interim Policy on Responsible Use.** Refer to [http://policy.csuci.edu/IT/03/IT.03.001.htm](http://policy.csuci.edu/IT/03/IT.03.001.htm) for the full document.

9. **Dangerous Behavior:** Any activity which can be interpreted as endangering or harming oneself, any community member, or a guest is prohibited. This also includes negligence, failure to assist or report an observed physical danger (i.e. fighting, significant physical injuries, or a student under the influence who is unable to care for themselves), or any other action which imperils or jeopardizes health and/or safety of self and/or others.

10. **Drugs:** The possession, use, sale, manufacture or distribution of any illegal drug or substance, including the possession of drug paraphernalia, is prohibited on the CSU Channel Islands campus and in all its buildings, including HRE. Residents can also report suspected drug activity directly to the University Police.
    A. Being under the influence of a controlled substance is prohibited.
    B. Inability to exercise care for one’s own safety and/or the safety of others while under the influence of a controlled substance is a violation.
    C. Organizing or participating in activities where controlled substances are present or being consumed is prohibited. Participation is defined as being present at the event regardless of consumption.
    D. Possession of prescription drugs not prescribed specifically to that individual is prohibited.
    E. Possession or use of drugs by a guest or visitor is prohibited and the resident who the guest or visitor is visiting will be held accountable as if the resident was in possession or using drugs.
    F. Medical marijuana cards, or other cards issued for the purpose of designating the holding individual’s right to possess and use marijuana, are not recognized at CSU Channel Islands. At no time will a student, resident or guest be allowed to possess or use marijuana, marijuana paraphernalia, or be under its influence while in student housing or while on campus.

    NOTE: Violation of this standard is subject to criminal charges, referral to the Dean of Students, and/or Termination of License on first time offense.

11. **Elevator:** Passenger elevators located within the buildings are provided for use by residents, their guests and staff. Activities in the elevators may be recorded at all times. In order to keep elevators in safe working condition, the following actions are prohibited:
    A. Smoking in the elevators.
    B. Intentional damage to and/or vandalism of the elevators, such as prying elevator doors open, jumping, graffiti, etc.
    C. Overloading elevators.
    D. Use of emergency alarms and emergency stops in non-emergency situations.
E. Evacuating people from the elevator without trained personnel.

Elevator Emergencies:
- If a person is trapped in an elevator, sound the alarm and wait for help to arrive before attempting evacuation.
- Evacuation from the elevator will be handled in accordance with established safety protocols for elevator evacuation.
- The person trapped in the elevator should remain calm and respond to the direction of University and emergency personnel.

12. **Energy and Water Conservation:** As part of the HRE effort to promote sustainability and energy conservation, residents must employ energy-saving actions to avoid excessive consumption.
   A. Santa Cruz Village suite common areas have a space for both a microwave and mini-fridge. One microwave is allowed in the designated space in the suite common area. Suites with 4 or more occupants are allowed two mini-refrigerators, those with three or fewer are allowed one mini-refrigerator, in the designated space in the suite common area. Regular or mini-refridgers are prohibited in bedrooms.
   B. Anacapa Village, Town Center, and Pickwick Park Apartments are furnished with a full sized refrigerator in every kitchen. Additional regular or mini-fridges are prohibited.
   C. All appliances are required to be Energy Star rated. Air-conditioners and space heaters are not permitted. Town Center and off-campus apartment units may have centralized air, which should be used sparingly.
   D. All residents should turn off lights and televisions when they leave their room for an extended period of time (class, study group etc.).
   E. Please make every effort to conserve water. Limit the length of showers and do not leave water running for excessive periods of time.

   **NOTE:** Violation of this standard is subject to charges for excessive utility usage. For Town Center and off-campus HRE apartments, excessive usage would be defined as any monthly utility charges totaling over $100.

13. **Fire Safety:** Maintaining the safety of the HRE communities is of the utmost importance, and it is imperative all residents maintain a safe environment and report any malfunctioning fire safety equipment (such as exit signs, smoke detectors, etc.).
   A. **Art Room:** Spray paint and similar art mediums are not allowed in the art rooms since the over-spray typically set off the fire alarm in the room. Spray type paint should be used outdoors, not on, or near pavement nor concrete with care given not to damage surrounding grounds or property.
   B. **Egress:** All hallways, exits, stairwells, doorways, or areas that are deemed an “egress” (i.e. – windows) need to be free from garbage, bicycles, clutter, furniture, or other items that may or have a potential to limit entry/exit. This includes hanging objects over handrails and gates such as towels, wetsuits, etc. All doors and windows must have the ability to be fully opened.
   C. **Evacuation:** All persons are required to evacuate the building immediately upon the sound of an alarm. Interfering with emergency services, procedures, or failing to conform to established safety regulations and/or instruction given by emergency response staff is prohibited.
   D. **Fire safety equipment:** Falsely reporting a fire, tampering with, disabling, or misuse of any fire safety equipment (i.e. fire alarms, smoke detectors, fire sprinkler, fire extinguishers, ‘EXIT’ signs, etc.) is prohibited. Do not hang any items from a fire sprinkler or smoke detector. Use of fire safety equipment must be reported to HRE immediately, failure to report usage would constitute a violation.
   E. **Candles & open flames:** Candles, incense and/or any type of open flame within or adjacent to any HRE facility or grounds is prohibited. Candles for any purpose (this includes but is not limited to decoration, religious rituals, etc.) are prohibited. If found, such items will be confiscated. This includes wax warmers as noted under (I) Heat Source.
   F. **Combustibles:** Possessing or storing gasoline, fireworks, combustible chemicals/fluids and/or fuel-driven engines/appliances (i.e. motorcycles, mopeds, gas/propane grills, charcoal, lighter fluid, etc.) is prohibited. This includes storing any of these items on your balcony.
G. **Cooking**: Cooking and/or cooking equipment such as toaster ovens, electric grills, etc. are to be stored and used in designated kitchen areas of Anacapa, and G building common area kitchens. Cooking in Santa Cruz bedrooms or suite areas, Pickwick Park Apartments, Anacapa and Town Center bedrooms or living rooms is not allowed. Any appliance with an open heating coil or hot plate is not permitted. Residents wishing to barbeque should use the grill adjacent to the Anacapa pool area. Barbeque grills are not allowed in Town Center apartments or balconies. Residents must attend to all cooking food in an apartment or common area kitchen (Anacapa Commons, G130 Lounge, G230 Game Room). Leaving cooking food unattended is a safety risk that can lead to a live fire, damage, and/or injury.

H. **Decorations**: All materials used must not encroach into the hallway but may be in the alcove of the suite or apartment door. All decorations must be non-combustible (i.e. made from fire-proof material) and be UL list-approved for the intended use. “Live” or cut down trees and other materials of flammable nature are prohibited. All decorations are to be removed within two days following the holiday or prior to leaving the apartment for the holiday. Only LED string of lights may be used and must be turned off when the room is not occupied.

I. **Heat source**: Heated elements which could be left unattended for long periods of time (such as simmering potpourris or scented light bulb rings) and require heat to release scent are prohibited. Open-coiled electric or heating appliances such as space heaters and sun lamps are prohibited. All allowed ‘heat source’ equipment (such as curling/flat irons, glue guns, irons, etc.) must be attended to at all times. Leasing equipment ‘on’ while unattended is a serious safety risk.

J. **Lamps & lights**: Halogen lamps and neon lights are prohibited.

K. **Plugs & extension cords**: Extension cords and power strips/surge protectors must have a UL rating. Plugging power strips into other power strips is prohibited.

NOTE: Violation of this standard is subject to criminal charges, referral to the Dean of Students, and/or Termination of License on first time offense.

14. **Floor Meetings**: Approximately twice per month floor meetings are arranged and facilitated by RA’s. In order to obtain pertinent information and updates, all residents are required to attend. If not available for the meeting the resident is required to give the RA advanced notice, and schedule a follow-up time to receive information.

15. **Furniture**: All furnishings provided in the buildings are considered State property and are to remain in the designated area (i.e. bedroom, common area, lounges). In common and outdoor areas, the furnishings are for the use of all residents. Students who remove or damage lounge or outdoor furniture by taking it to their rooms or other locations are depriving other residents of this amenity, and so moving any furniture from a common area without the written permission of an HRE staff member is prohibited. Adding additional furniture to student rooms can only be done with written permission from HRE. Waterbeds are prohibited.

16. **Guests and Overnight Visitors**: The rights and comfort of all residents/roommates must be considered when inviting guests into the apartment or suite, even during the day. A resident’s request for any guest to leave, regardless of the guest’s gender, must be honored. HRE supports the right of all students to live comfortably in their rooms to study, sleep, or enjoy their privacy. The safety and security of this environment could be compromised if unwanted guests are present too often, or if guests refuse to leave when their presence is disturbing a roommate or neighbor.

A. Residents have the basic right to privacy in their assigned room. All licensees who occupy an apartment must agree to the presence of visitors and overnight guests.

B. Guests must abide by all HRE and University standards for behavior. Residents are responsible for their guests’ and visitors’ behavior and for any damage incurred by their guests and visitors. As such, any violations to the resident handbook or to University policy will be charged to the resident as if they were the one to commit the violation.

C. The resident host must accompany their guest(s) at all times. This includes the time when a resident is at class. At no time is it allowed for a guest or visitor to be in student housing without the hosting resident
present with the guest. Unescorted guests will be asked to leave the premises. Residents may not lend their key cards to anyone including visitors and guests.

D. Residents may have up to three visitors at any one time in their room/apartment/suite. To comply with fire codes, there may be no more than 16 people present in an Anacapa Village apartments, 12 people present in a Santa Cruz two-bedroom suite or Town Center or Pickwick Park two-bedroom apartment, 10 people in a Town Center one bedroom apartment, and six people present in a Santa Cruz one-bedroom suite or Town Center studio apartment at any one time. These limits include residents and guests.
   - The term ‘guest’ and ‘visitor’ applies to current CI residents who are not assigned to the space they are visiting.
   - Residents may obtain permission to exceed their guest limit with written permission of their Coordinator of Residential Education, to be obtained at least 2 business days before extra guests will be present. Limits regarding maximum people allowed in an apartment/suite still apply.
   - Residents are encouraged to use community common areas for gatherings.

E. Visitors are allowed in apartments or rooms from 8:00 a.m. through 1:00 a.m. daily. Those who stay after 1:00 a.m. must be approved in advance as an overnight guest. All residents must register overnight guests at their Village Office.

F. Overnight guests, including family members of residents, are limited to a maximum stay of two consecutive nights. A charge of $45 will be placed on the residents account for each night exceeding the second consecutive night. Each resident may have overnight guests a total of eight nights per semester.

G. Guests are required to show a valid I.D. when residents register them at the Village front office.

H. If guests bring a vehicle to campus, they must obtain and properly display a temporary University parking permit from Transportation and Parking Services in addition to an overnight permit from HRE. This overnight permit may be obtained through the guest registration process.

I. An individual guest is allowed eight overnight stays per semester, and is limited to a maximum stay of two consecutive nights. A charge of $45 will be placed on the resident’s account for each night that exceeds their guest’s 8 approved overnight stays. This is to avoid an individual guest ‘living’ in housing through being the guest of different residents (i.e. ‘room hopping’).

NOTE: Violation of this standard is subject to charges and loss of guest privileges.

17. Harassment: HRE seeks to promote and support a community where all its members may live together free of harassment. Verbal, written, electronic, physical and/or any other type of harassment is prohibited. Harassment includes physical and verbal abuse, threats, intimidation, coercion and/or any other conduct, which threatens, alarms, degrades, or endangers the health or safety of any person.
   A. Telephone: Telephone harassment includes annoying, abusive, or obscene phone calls, messages, or texts that are intended or perceived to irritate, anger, or threaten. If a resident should receive a threatening or harassing phone call, message, text or online message, he/she should notify an RA or other HRE staff member immediately. The student is advised to keep a log of the calls and will be encouraged to file a report with the University Police Department.
   B. Online and Cyber Harassment: Online harassment that has the same effect as in person or telephone harassment, but is communicated via email, social networking sites, or other electronic mediums is also prohibited.
   C. Threatening behavior: Conduct that threatens or endangers the health or safety of an individual or specific group within or related to the University community, including threats, intimidation, harassment or sexual misconduct is prohibited.
   NOTE: Violation of this standard is subject to referral to the Dean of Student’s Office and/or the campus Title IX Coordinator.

18. Hookahs: Hookahs are strictly prohibited from being used, stored or transported through the residential halls. Hookahs are not allowed to be brought into the residential halls for any reason including cleaning or storage. Refer to 30. Smoking policy for information regarding use of hookah’s outside of the residential areas.
19. **Identification:**
   A. Residents are required to carry student identification with them at all times, which must be presented upon request from a University official.
   B. All residents must be identifiable by not wearing masks or costumes that obscure one’s face (i.e. Halloween). Should this standard conflict with a resident’s religious practices, please schedule a meeting with the Director of Residential Education to discuss exemption from this standard.
   C. Residents may not falsely identify or misrepresent themselves as an agent of the University (administrator, faculty, staff, etc.)
   D. Residents and/or guests should not be in the possession of another individual’s University identification.

20. **Improper Check-Out:** Residents are required to follow all procedures for checking out of and vacating their space. Prior to vacating all residents must:
   a. Have reached the end of their license agreement, have an approved contract cancellation, or have had their license revoked. Moving out of housing without approved notice does not release the resident of financial obligations. Removal from housing (license revocation) does not release the student of financial obligations.
   b. Restore the unit to move-in condition, including cleaning and returning furniture to original locations (i.e. beds bunked).
   c. Check-outs at the conclusion of the spring semester require submission of a “Check-out Cleaning Agreement,” which outlines which resident is responsible for cleaning and damages of different items.
   d. Residents must complete a Check-Out form, sign all necessary paperwork and return issued key card and hard keys.

**NOTE:** Violation of this standard is subject to charges.

21. **Improper Room Change:** It is important for the safety and security of residents that they occupy the space they are assigned to. For information on the room change process please refer to Administrative Services and Resources section, page 19.
   a. Moving into any room or room assignment without written authorization from HRE is prohibited. Residents making unauthorized room changes may be required to return to their original room.
   b. Residents who do not have roommates should be prepared to have a roommate move in at any time. “Spreading out” in a vacant space is considered an improper room transfer.

**NOTE:** Violation of this standard is subject to charges.

22. **Keys and Security:** The locking systems in HRE are designed for flexibility, convenience, and security. Each student will be issued appropriate key(s) that allow access to their bedroom, apartment or suite, the security gates, and all common areas with Anacapa and Santa Cruz Villages according to the posted hours of operation.
   A. All keys and key cards remain the property of HRE, and each resident is responsible for their issued key. Should a key be lost/missing/stolen, residents are required to report it to the HRE office within 48 hours. A non-refundable charge will be assessed for any replacement key(s) issued to the resident during occupancy and/or any key(s) lost or not returned upon check-out.
   B. Keys will only be issued to the resident and not to friends, family or relatives.
   C. Under no circumstances should a resident duplicate, sell, transfer, or lend their key to another individual. Permitting others to use a room key for purpose of improperly gaining access to a residence or common area is prohibited.
   D. Bypassing or tampering with the locking mechanism for any door is prohibited. This includes propping or taping of any doors.

23. **Non-Compliance:** University officials are working to provide students and guests with a safe and secure environment within student housing. In order to facilitate the progress of normal University business, it is imperative that students comply with reasonable requests of University officials.
A. Failure to comply with a reasonable request or the intentional impediment of University business or procedures is prohibited. All University staff, including Resident Assistants, are considered University officials for the purpose of this guideline.

B. The following actions are considered non-compliance and are prohibited: providing false information or failing to provide information to a staff member, concealing violations from staff (i.e. hiding prohibited items), not answering doors when staff is attempting to make contact (or hiding from staff in any fashion), interfering with staff while they are performing their duties, and being uncooperative or verbally abusive to staff.

C. Residents assigned educational sanctions as part of the conduct process are expected to complete their assignments. Failing to fulfill sanctions to the satisfaction of the conduct officer is a violation of this standard.

24. **Obscenity and Lewd Behavior:** The use of rude, vulgar, indecent, or obscene verbal, non-verbal, and/or written expressions, are considered detrimental to the University and student housing environment and are prohibited within or around any housing facility or at any housing related program or event.

25. **Pets:** To maintain a clean, healthy, and allergen free environment the only type of pet permitted are fish in tanks of 10 gallons or less. The harboring, feeding, or possession of any animal in or around any housing facilities is prohibited, including “visiting” pets. This includes gerbils, rats, hamsters, snakes, turtles, lizards, or any other contained animal. Exceptions are made for service dogs (as defined by California Law) for students who are registered with Disability Resource Programs as requiring this accommodation. For Service animals please refer to 31. Service Animals.

NOTE: Violation of this standard is subject to clean-up and sanitation charges

26. **Pool and Jacuzzi Use:** The Anacapa Village pool is the only pool available for use by all residents and their guests. Student housing residents may not use the pools located in University Glen. Guests must always be accompanied by their resident hosts, and no pets are allowed in the pool area (see Pets standard). All rules must be followed when using the pool. Glass is not allowed in the pool area. Pool hours are from 8 a.m. to 11 p.m. Sunday through Thursday and 8 a.m. to 1 a.m. Friday through Saturday.

27. **Posting:** All materials to be posted must be submitted and approved by HRE. Those wishing to post in HRE may contact the Associate Director of Residential Education. Public display of “obscene matter” is prohibited, and under the discretion of University. HRE reserves the right to remove from public view any postings deemed to others as obscene or that are detrimental to the overall goals of the University. This includes but is not limited to offensive or drug/alcohol-related materials. Public view includes but is not limited to the external apartment/suite door, windows facing out, areas of an apartment/room that can be seen from the outside, and hallway bulletin boards.

28. **Quiet and Courtesy Hours:** Quiet hours are established to promote an atmosphere conducive to quiet study and the ability to sleep in the late evening and early morning hours. All residents must abide by quiet and courtesy hours.

   a. Quiet hours are from 10 p.m. to 8 a.m. Sunday through Thursday (and holidays), and midnight. to 8 a.m. on Friday and Saturday. During quiet hours, sound from a room, suite, or apartment should not be audible outside the unit door, nor in adjacent rooms. This includes conversations outside, noise in stairwells, slamming doors, and anything that may cause a disturbance to others.

   b. 23 1/2 hour quiet hours are in effect during pre-finals and finals week.

   c. Courtesy Hours are to be observed 24 hours a day seven days a week. Courtesy hours require that noise which can be heard outside your bedroom be kept to a minimum to respect students living in the apartment/suite and those living around you. If you are disturbed by noise in the community, please speak with your neighbors, and for additional assistance contact HRE staff.
29. **Recording or Photographing Others:** All residents have the right to privacy when in the residence halls. Recording or photographing a person anywhere in a housing facility without their consent is prohibited. This includes within a student’s room, suite, or apartment or in any other part of the housing facility. Recording or photographing someone without their consent may also be considered a form of harassment and may be referred for student conduct and/or Title IX review and response.

30. **Room Alterations:** Residents are liable for any room alterations and/or damages. Students are encouraged to decorate their rooms; however, caution should be used in order to prevent damage to the apartment.
   A. Alterations, changes, modifications, remodeling and/or renovating, including but not limited to, painting of the unit, tampering with the electrical or mechanical fixtures in the unit or public areas, installing in-line water purification systems, or installing a door or area lock without consent of HRE is prohibited.
   B. There are no additional storage spaces available; students must make their own arrangements off-campus to store items.
   C. Use of staples, tacks, nails, screws, tape (masking, duct, or scotch), stickers, or glue is prohibited on any HRE property, including doors, floors, walls, ceilings, windows, and any furniture. Approved painter’s tape, wall putty, or ‘Command™’ type adhesives are allowed should all product directions be followed and no damage to the wall occur upon removal.
   D. Damage resulting from nails, screws, adhesive/tape, stickers, or tacks shall be repaired by University maintenance and charged to the student. The student should not attempt to repair damages, as this could complicate the repair process and result in additional charges.
   E. Residents shall not install or place any equipment or construction of any type on the grounds or in the buildings. This includes equipment such as exercise poles, pull-up bars, resistance pulls/bars, or any other type of installed equipment.
   F. Satellite dishes may not be mounted on or outside buildings.

31. **Service or Support Animals:** Service and support animals are subject to additional guidelines not listed in the handbook that can be provided upon request. Contact Disability Resource Programs.

32. **Smoking:** The State of California prohibits smoking in all state owned buildings or leased apartments. This includes but is not limited to smoking from cigars, cigarettes, pipes, hookahs and fragrant cigarettes. Smoking is permitted outside, no less than 50 feet from any building or structure. Proper disposal of cigarette butts in receptacles is required. CSU Channel Islands Policy on Smoking on Campus, including a map indicating smoking areas can be found at: [http://policy.csuci.edu/FA/31/FA.31.013.htm](http://policy.csuci.edu/FA/31/FA.31.013.htm). Electronic hookahs (e-hookahs) and electronic cigarettes (e-cigs) or other vapor type smoking devices are prohibited from being used in student housing and must follow the same guidelines as smoking.

33. **Solicitation:** Engaging in door-to-door distribution, advertising, sales, promotion, commercial transactions and/or solicitation of any nature (including religious proselytizing) within the buildings or on the grounds of HRE is prohibited, unless specifically invited in advance by individual residents. Residents are requested to notify the HRE office and/or University Police if solicitors are seen conducting business.

34. **Storm Drain:** Only rain water is permitted down storm drains. Reduce and prevent water pollution by: sweeping and raking up debris on surfaces, use less weed and pest control chemicals, avoid over watering, do not dump chemicals or oil down, place pet waste in containers for proper disposal, properly maintain your pool and spa, use a full or self-service car wash that recycles water and uses as little water as possible, use biodegradable cleaning products. Report improper discharges to the following email address: [fsworkcenter@csuci.edu](mailto:fsworkcenter@csuci.edu). Storm drains: do not drain to the sanitary sewer and storm water is not treated at waste water treatment plants, are present in developed areas to prevent flooding by transporting water away from development. Storm water is transported by storm drain systems and flows into streams, creeks, lakes, rivers, and the ocean, and pick up many pollutants along its journey such as trash, sediment and nutrients. All of these can harm wildlife, their habitat and our drinking water supplies. Common urban pollutant sources
include: landscape debris, pet waste, soaps/detergents from car washing, illegal dumping or fertilizers pesticides and herbicides, litter and trash, and leaking vehicles. For more information on ways to prevent storm water pollution visit: www.vcstormwater.org.

35. **Theft:** Removing or stealing University property or property belonging to a roommate, campus community member, or guest is prohibited. This includes the unauthorized use of services and acts of fraud.
   NOTE: Violation of this standard is subject to fines, criminal charges, referral to the Dean of Students, and/or Termination of License on first time offense.

36. **Vandalism:** Willful or negligent damage caused to University, HRE, or community member property by a resident or guest is prohibited. Damage includes the removal, defacing, destruction, or tampering with property (including grounds/landscaping). Any areas affected areas may be temporarily shut down from use because of vandalism.
   NOTE: Violation of this standard is subject to fines, criminal charges, referral to the Dean of Students, and/or Termination of License on first time offense.

37. **Vaporizing or Vaping:** Refer to 32. Smoking Community Living Standard referencing the campus smoking policy.

38. **Vehicles and Transportation**
   A. Bicycles, skateboards, roller blades, scooters or other wheeled modes of transportation may not be ridden within student housing areas (on and off campus).
   B. Bicycles must not obstruct or be parked in public passageways, walkways or in the housing facility. Bicycles may not be locked or attached to any gate, pole, tree, or other housing equipment. Bicycles may be parked and locked in designated bicycle racks or in resident rooms.
   C. Motor-driven vehicles cannot be taken into apartments/suites or any housing facility for any reason, or operated on sidewalks, patios, or lawns in or around on-campus residence areas.
   D. Badly damaged or inoperable vehicles will not be allowed in the Pickwick Park, SH-UG, SH1, or SH2 parking lots more than two weeks regardless of permits or registration. Changing the oil or other automotive fluids in your vehicle as well as the performance of major automotive or body work in or around all parking lots is prohibited.
   E. Motor vehicles may not be washed in the parking lots.

39. **Weapons and Dangerous Items**
   A. Possession of any firearm (including BB guns and pellet guns) on State university property is a felony and is prohibited on the premises of the University (Section 626.9, California Penal Code).
   B. Use or possession of any weapon including, but not limited to rifles, shotguns, handguns, BB guns, air rifles and pistols, paintball guns, bows and arrows, knives, daggers, swords, spears, ninja stars, brass knuckles, and ammunition, is prohibited in housing. This statute applies to all students, faculty, staff and visitors (except sworn peace officers) and to all vehicles while on campus.
   C. Possession, remodeling, or usage of any item resembling a real weapon, firearm, or explosive is prohibited.
   D. Firecrackers, fireworks, explosives, flammable chemicals/materials, or pyrotechnics of any nature are not permitted
   NOTE: Violation of this standard is subject to criminal charges, referral to the Dean of Students, and/or termination of license on first time offense.

40. **Windows, Balconies, Ledges, and Roofs**
   A. Tampering with or removing blinds, windows, or window screens from any part of the building is prohibited.
   B. Students are not permitted on roofs, building ledges, or overhangs.
C. Throwing objects or liquids from windows, balconies, stairwells or roofs is prohibited.
D. Using a balcony as a means to store unsightly articles, garbage or University-owned furniture is not permitted. Sitting on, perching on, or jumping over balcony railings is also prohibited.
E. Shaking, cleaning, hanging or placing any articles from or out of the window, outside window ledges, balconies, landings, or on roofs of the building is prohibited.
F. Shouting or yelling across or from balconies is disruptive to the community and prohibited.
Frequently Asked Questions

1. **Will I have roommates?**
   - **Anacapa Village:** Yes. Our Anacapa apartment floor plan includes a four bedroom, two bath apartment set up to accommodate four to six students. Typically each apartment has two single person occupancy bedrooms and two double occupancy bedrooms.

   - **Santa Cruz Village:** Yes. The majority of our two bedroom suites are designed for double or triple occupancy accommodations per each bedroom, allowing four to six students per suite. Each suite has a bathroom.

   - **Town Center:** Yes, in most apartments. There are very limited single occupancy studios. In one-bedroom apartments there will be a double occupancy bedroom. In two-bedroom apartments there are typically two double occupancy bedrooms, with having one single occupancy room and one double occupancy room.

   - **Pickwick Park Apartments:** Yes. The apartment floor plans included a two bedroom, one bath apartment set up to accommodate three to four students. Typically each apartment has one smaller bedroom and a larger bedroom.

2. **Who is my roommate?**
   Information regarding names and contact information of your assigned roommate(s) will be available via your myCI Student Housing link. We encourage you to contact them prior to moving in to coordinate what each of you will bring or simply to get to know each other! Please note roommate assignments are not final until move-in day and may change prior to move-in for administrative reasons.

3. **What should I bring?**
   - **Anacapa Village:** Your apartment will be fully furnished, including all major kitchen appliances. The following are our suggestions of some items you might want to bring, or correspond with your roommates about bringing to your new apartment.

     Bedroom includes: bed, dresser/stackable drawers, closet, file cabinet, desk and desk chair.
     What to bring: sheets (extra-long twin size), blanket, bedspread, pillow, study lamp, fan, iron, alarm clock, television, and personal computer.

     Bathroom includes: toilet, shower, shower curtain, mirror, cabinet, sink, towel rack.
     What to Bring: toiletries, toilet paper, towels, wastebasket, and non-corrosive cleaning supplies.

     Food preparation and storage area includes: refrigerator, freezer, microwave, stove and oven, cabinets, pantry closet, dishwasher, trash bin and recycle bin, kitchen table and three chairs.
     What to bring: dishes, pots & pans, silverware, glasses, cups, ice cube trays, dishwasher soap and dishwashing soap, and non-corrosive cleaning supplies.

     Living room area includes: coffee table, sofa, two armchairs, and end table.
     What to bring: television.

   - **Santa Cruz Village:** Your suite is furnished and includes mini-refrigerator and microwave. Please note that due to CI’s commitment to sustainability, do not bring an additional mini-refrigerator or microwave. We have a limited number of mini-refrigerators and microwaves allowed in each suite. Please refer to the Energy Conservation Community Living standard for guidelines.
The following are our suggestions of some items you might want to bring, or correspond with your roommates about bringing to your new suite.

Bedroom includes: bed, three stackable drawers, closet, file cabinet, desk and desk chair. What to bring: sheets (extra-long twin size), blanket, bedspread, pillow, study lamp, fan, iron, alarm clock, television, and personal computer.

Bathroom includes: toilet, shower, shower curtain, mirror, cabinet, sink, towel rack. What to bring: toiletries, toilet paper, towels, trash can, and non-corrosive cleaning supplies.

Storage area includes: shelving for food storage. What to bring: paper plates, plastic eating utensils.

Town Center and Pickwick Park Apartments: Your apartment is furnished, including all major kitchen appliances. The following are our suggestions of some items you might want to bring, or correspond with your roommates about bringing to your new apartment.

Bedroom includes: bed, dresser, closet, file cabinet, desk and desk chair. What to bring: sheets (extra-long twin size), blanket, bedspread, pillow, study lamp, fan, iron, alarm clock, television, and personal computer.

Bathroom includes: toilet, shower, shower curtain, mirror, cabinet, sink, towel rack. What to bring: toiletries, toilet paper, towels, trash can, and non-corrosive cleaning supplies.

Food preparation and storage area includes: refrigerator, freezer, microwave, stove and oven, cabinets, pantry closet, dishwasher, trash bin and recycle bin, washer and dryer. What to bring: dishes, pots & pans, silverware, glasses, cups, ice cube trays, dishwasher soap and dishwashing soap, and non-corrosive cleaning supplies.

Living room area may include: coffee table or end table, sofa or two armchairs, and may include bar stools or kitchen table and chairs. What to bring: television.

4. What about decorating my room?
Your room has been professionally designed with decorator paint, floor coverings and window blinds. You may bring items from home to personalize your space, but remember the rooms will be used for years to come, so please take care in choosing décor which makes it easy to return the room to its original move in condition. Refrain from using pins, nails, tape, glue, etc.

For decorating and storage purposes you may want to know the dimensions of your room. Please use these room dimensions as a guide only.

**Anacapa Apartment approximate measurements:**
A and D bedroom: 8’ 10” x 11’ 2”
B and C bedroom: 9’ 10” x 9’ 8”
Living room: 11’ x 11’ 8”
Typical Windows: Length: 4’ 11” Width: 2’ 10”

**Santa Cruz Bedroom approximate measurements:**
Double-Double (4 persons to a two bedroom suite): 12’ 7” x 10’ 8”
Double-Triple (5 to 6 persons to a two bedroom suite): 12’ 7” x 10’ 8”
5. **What amenities are provided in Anacapa Village?**

   Anacapa Village is home to The Commons, laundry facilities, vending machine areas, a swimming pool, spa, computer labs, study rooms, presentation room, surfboard storage, and built in barbeque.

   Santa Cruz, Town Center and Pickwick Park Apartment residents also have access to all common areas within Anacapa Village.

6. **What amenities are provided in Santa Cruz Village?**

   Santa Cruz Village has laundry facilities, vending machines, music practice rooms, a dance studio, art studio, exercise workout room, gaming room, billiard hall, computer lab, and television lounges. A fully equipped fitness center gym is also just steps away!

   Residents of Anacapa Village, Town Center and Pickwick Park Apartment also have access to all common areas within Santa Cruz Village.

7. **What amenities are provided in Town Center?**

   Town Center has a program room with a printer, lounge area, tables and chairs, and is adjacent to the HRE Town Center front office in 105A, which faces Rincon Drive.

8. **What amenities are provided in Pickwick Park?**

   Pickwick Park has laundry facilities, exercise room, pool and large grass area.

9. **Once I’ve moved in, will there be any occasions when I may need to move again?**

   Housing and Residential Education reserves the right to relocate individuals as needed. We will make every attempt to keep relocations to a minimum. Relocations may also be initiated for facility, emergency or disciplinary reasons.

   Although students are required to move out of student housing for winter break you may leave your items in your room and only take what you want while you are gone. Students requiring residence during winter break will need to submit an Extended Stay Request, minimally six days prior to winter break: [https://cidsa.wufoo.com/forms/winter-break-extended-stay/](https://cidsa.wufoo.com/forms/winter-break-extended-stay/).

10. **How do I request to cancel or amend my License Agreement?**

    The HRE License Agreement is very much like a lease you would sign for an apartment off campus and is binding for the entire academic year. Release from the License Agreement is only allowed in the following situations: end of CSU Channel Islands student status, marriage, and extreme hardship.

    Releases are never allowed simply because someone would rather live off campus. Requests for release are reviewed and decisions are communicated in a meeting or via email, depending upon the situation. To request a release sign into myCI and select Student Housing link.

    License Agreement amendment requests will be reviewed by the Executive Director of Housing and Residential Education.

11. **May I stay on campus over a holiday break? What about the summer?**

    We do provide students with legitimate cause the opportunity to remain on campus during University holiday periods. This is known as an Extended Stay Request and there is an additional charge for this period which equates to the daily rate of the HRE License Agreement. A request must be completed no
later than six days prior to the requested extension period: [https://cidsa.wufoo.com/forms/winter-break-extended-stay/](https://cidsa.wufoo.com/forms/winter-break-extended-stay/).

We also offer summer stays for students who are working on campus at CSU Channel Islands or who desire to stay in the local community. A separate HRE License Agreement is required for summer stays. If you are interested in summer housing, you may contact the HRE main office in building E for more details.

12. **How do I request to transfer to another apartment or suite?**
   In the event that you experience conflicts with your roommates, we urge you to follow the suggestions outlined in the Roommate Mediation & Conflict Resolution section of this handbook. To learn more about the room change process, please refer to pages 19.

13. **How can I request repair for my apartment or suite?**
   If your apartment or suite is in need of repair or service, you may submit a work order request online via [www.csuci.edu/Housing](http://www.csuci.edu/Housing), under Current Residents select Submit a Work Order. An individual work order request needs to be filled out for each request.

14. **Am I responsible for damages to my apartment?**
   When you move into your apartment, you and your roommate(s) are responsible for validating an online Room Inventory Inspection form within the first 72 hours after check-in. Provide a detailed description of the condition of your room when you moved in, including cleanliness, damage and furniture.

   When you check out, HRE will refer to the Room Inventory Inspection to compare the condition of your room upon check out to the recorded condition at move-in. If there are damages, including missing furniture or lack of cleanliness, a charge will be assessed. The charge will be assessed to the responsible party(s) student account. In the event we cannot determine who is responsible, all residents will be billed equally. A detailed list of damages and charges is provided in this handbook.

   It is very important to report damages immediately as they occur in order to rectify the problem and address the student(s) responsible. HRE staff will conduct regular safety inspections to assist in the assessment of potential damages before the end of the year.

15. **Is there anything I can do to decrease my level in the Six Step Student Conduct Model and Process?**
   We strongly encourage residents to use good judgment in their behavior. The Six Step Student Conduct Model and Process is designed to remind students of their responsibility for community living and to discourage repeated violations. Your step accumulations will generally remain for two semesters and there is no way to decrease your level in the process. HRE encourages students to take all policies and potential consequences seriously as they will have a significant impact on one’s ability to live on campus. Since the conduct process is designed to be educational, our aim is to increase and improve awareness and accountability to effective community living.